OBJECTIVES OF THE MEETING

- Discuss and finalize the draft interim report.
- Discuss the outcomes of the virtual exercises, launched in preparation for the 3rd meeting.
- Initiate the journey towards the final report which will include sound, precise, demand-driven and implementable recommendations.
- Consolidate the list of country-specific target groups.
- In-depth mapping of context-specific “best buy” health literacy interventions.
- Reflect on how to address the pending gap of health workforce literacy for NCDs.
- Update the participants on ongoing National Health Literacy Demonstration Projects and stimulate ideas for expanding development phases and sites.

PROVISIONAL AGENDA

**DAY 1**

Registration and welcome coffee (08:30 – 09:00)

Session One (09:00 – 09:45)

Welcome speeches and scope of the meeting

1. Opening of the meeting (30min)
   - Opening of the meeting by Co-Chairs: welcome and reiteration of the significance and objectives of the Working Group
   - Remarks by WHO Deputy Director-General and/or Assistant Director-General for Noncommunicable diseases and Mental Health (NMH) (TBC)
   - Remarks by Dr Bente Mikkelsen, Head, Secretariat of the WHO GCM/NCD
2. Nomination of Rapporteur (5min)

3. Adoption of the Agenda (5min)

4. Declaration of Interest (5min)

Session Two (09:45 – 10:30)
Update on global, regional and national initiatives

5. The Secretariat will introduce the progress made on the health literacy agenda since the first meeting of the WG (30min)
   - timeline of global, regional, national HL initiatives/activities in 2017-2018
   - Reminder of ongoing discussions (priority target groups, best buy solutions, roll out/engagement plan, etc.)

6. Presentation on findings from the Pan American Health Organization (PAHO) on digital health and NCDs - Dr David Novillo (15min)
   - Review on mHealth
   - Digital health and physical activity

Coffee break (10:30-10:45)

Session Three (10:45 – 11:45)
Update on Community of Practice on Health Literacy for NCDs

7. Overview of CoP
   - Objectives
   - activities/exercises conducted

8. Lessons learned
   - inclusive conclusions reached

9. Next Steps

Session Four (11:45 – 13:00)
Working Session: Mapping of health literacy interventions for NCDs

10. Mapping of health literacy interventions that may impact on NCDs (45min)
    - What is being done in each action area in your country or region? (building on/complementing virtual exercise on the Community of Practice)

11. Report back to Co-Chairs and other WG members (30min)
    - Starting the compilation of a “best buy” interventions list
Lunch (13:00 – 14:00; Chateau de Penthes Restaurant)

Session Five (14:00 – 16:30)
Reorienting Health Workforce Education to Address NCDs

12. The Global Health Workforce: a mismatch between supply, demand and need (40min)
   - Global Strategy on Human Resources for Health
   - Improving alignment across health and education sectors: A Global Competency and Educational Standards Framework for UHC
   - Capacity building of professional and non-professional Health Workforce

13. International Federation of Medical Students’ Associations (IFMSA): NCDs in medical curricula - perspectives from students (10min)
   - The role of medical education for health literacy and in the fight against NCDs
   - Budva Declaration – follow up

14. The Social Determinants of Health in medical education (10min)
   - Importance of social determinant of health literacy
   - Presentation of the Educational Guide

15. Stakeholders opinions (35min)
   - 5 min presentations from:
     • Prof Amanda Howe (President World Organization of Family Doctors)
     • Prof Debra Anderson (Head of School for Nursing and Midwifery Director and Founder of the Women’s Wellness Research Program, Menzies Health Institute, Griffith University)
     • Prof Victoria Madyanova (Deputy Director, The Higher School of Health Administration, State Education Institution of Higher Professional Training, MoH of the Russian Federation)
     • Mrs Katherine Rouleau (Vice Chair of Global Health & Social Accountability, Department of Family and Community Medicine, University of Toronto and Director, The Besrour Centre, College of Family Physicians of Canada)
   - In person and through WebEx

16. Breakout sessions in two moderated groups (40min)
   - Mapping core NCD competencies for the health workforce

17. Report back to Co-Chairs and other WG members (15min)

Coffee break (16:30-16:45)
Session Six (16:45 – 17:30)
Conclusions and wrap up – Day 1

16. Group reviews
   - Short group discussion on way forward from inputs received on activities of Day 1

17. Day closure
   - Closing remarks by two Co-Chairs

Light reception (18:00 – 19:30; Chateau de Penthes, Salle des Cent Suisses)

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DAY 2

Session One (09:00 – 09:30)
Opening Day 2

1. Opening of the day
   - Introductory remarks by the two Co-Chairs (5min)
   - Rapporteur will present an overall summary of discussions during Day 1 (10min)
   - The Co-Chairs will highlight expectations for the Day 2 (15min)

Session Two (09:30 – 12:30)
Draft Interim Report

Coffee break (10:30 – 10:45)

2. Presentation of draft Interim Report (10min)

3. A brief overview of conclusions of the virtual exercise on the draft Interim Report (20min)

4. Breakout sessions in groups to discuss the draft Interim Report (90min)
   - Working group members will be divided into three groups to discuss the draft interim report in order to arrive at a consensus on its structure and content

5. Group review (60min)
   - Groups will report back to co-chairs and other WG members on conclusions from breakout sessions
   - Conclude with final structure and content and instruct secretariat on next steps
Lunch (12:30 – 13:30; Chateau de Penthes Restaurant)

Session Three (13:30 – 15:30)

Health Literacy Demonstration Projects

6. Update of the National Health Literacy Demonstration Projects and overview of their operationalization (40min)
   - current and imminent projects
   - how do they align with the mapping of focus groups and Health Literacy interventions

7. Lessons learned (30min)

8. Next Steps (40min)
   - mobilization of additional Member States
   - NGOs as additional stakeholders to engage
   - Belt Road Initiative

9. Presentation of the Integrated e-Diagnostic Approach (IeDA) project (Riccardo Lampariello, Terre des Hommes) (10min)

Coffee break (15.30 – 16.00)

Session Four (16:00 – 17:00)

9. High-level summary of decision points, consensus and next steps reached by Working Group (50min)
   - The Co-chairs, with support from the Secretariat, will present to WG members a comprehensive summary of decision points and action points for final discussion and confirmation.
   - Discuss further activities. Is a 4th meeting necessary?
   - Agree on Interim Report dissemination strategy/engagement plan with Member States

10. Meeting Closure (10min)
    Closing remarks by two Co-Chairs