WHY HeRAMS IS NEEDED?

Health services play a crucial role in preventing avoidable morbidity and mortality in emergencies. However, emergencies affect health facilities and services too. With many been damaged, left without medicines, equipment, basic amenities or health workers, cannot serve the population which may even have heightened healthcare needs due to the emergency.

However, monitoring health services during an emergency is not easy. Uncertainties around access, security and time limitations frequently prevent systematic information gathering. Lack of information, in return hampers effective decision-making, resource allocation, mobilization and advocacy for health in emergencies.

Health Resources Availability Monitoring System HeRAMS is developed to face these challenges. HeRAMS is a rapid online system for monitoring health facilities, services and resources availability in emergencies.

HeRAMS is:

• Simple and rapid to implement
• Adoptable to any emergency or country context
• Designed to overcome access, security, time and resource constraints
• Cost and time efficient, without diverting resources from the emergency response
• Extensive training not needed
WHAT CAN BE ACHIEVED WITH HeRAMS?

HeRAMS monitors four major areas relevant to emergency response.

**HEALTH FACILITIES**
- Number
- Type
- Geographical location
- Functionality
- Accessibility

**RESOURCES FOR SERVICE DELIVERY**
- Human resources
- Electricity
- Water supply
- Cold chain
- Communications
- Waste management

**AVAILABILITY OF HEALTH SERVICES**
- Clinical and trauma care
- Child health care
- Communicable diseases
- STI and HIV/AIDS
- Maternal and new born health
- Sexual violence
- Non-communicable diseases
- Mental health
- Specific hospital care

**REASONS FOR GAPS**
- Lack of health staff
- Lack of equipment
- Lack of medical supplies
- Lack of finances
- Lack of training
- Other

HELP AND SUPPORT
HeRAMS is fully supported by the WHO Emergency Risk Management and Humanitarian Response department.

More information on the WHO website http://www.who.int/hac/herams/en

If you have questions or suggestions, please contact prime_support@who.int

Find all IIM products in:

www.who.int/hac/herams/en