

**RESPONSE TO PUBLIC HEALTH EVENTS AT THE WHO COUNTRY OFFICE**

Publicly, to ensure effective coordinated surveillance for the WHO and the other levels of WHO. The CI should take specific actions to ensure comprehensive surveillance systems to detect and monitor agents.

The response is to be coordinated by the WHO Office and implemented by the other levels of WHO. The CI should develop specific plans for each phase of the response.

Key tasks and outputs of WHO in responding to PHEs include the following:

- **Response to PHEs at the Country Office:**
  - A rapid and coordinated assessment of the PHE and the appropriate actions to be taken.
  - Timely evaluation of the PHE to determine its scope and nature.
  - Coordination with other levels of WHO.
  - Provision of support and guidance to the Member State.

**EVALUATION OF PUBLIC HEALTH EVENT RESPONSE**

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**IMPROVE PREPAREDNESS AND RESPONSE PLANNING**

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**OPERATIONAL READINESS FOR SERIOUS PUBLIC HEALTH EVENTS**

**Purpose:** To ensure that WHO is ready to respond to an acute PHE in a timely, constant, and effective manner.

**Summary:** Coordination among financial, human resources, and communications activities is critical to the success of any response to a PHE. The following pages highlight the key steps in the response process, including the role of the Event Management Team (EMT).

**Flow chart:** Flow chart of WHO coordination of the PHE alert and response at WHO, CO, IST, and HQ level.

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**DETECTING AND ASSESSING ACUTE PUBLIC HEALTH EVENTS**

**Purpose:** To ensure that acute PHEs are detected and assessed rapidly, and that the response is well coordinated.

**Summary:** The second legs of the flow chart detail the steps to be followed from receipt of an alert to a PHE. The following pages detail the procedures for detecting, assessing, and confirming PHEs in border regions.

**Flow chart:** Flow chart from receipt of an alert to the Emergency Meeting at AFRO.

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**ACTIVATING PUBLIC HEALTH EVENT RESPONSE**

**Purpose:** To ensure timely and effective operational, risk, and media communications during PHEs, in support of evidence-based decision-making and risk communication in the affected countries.

**Summary:** This section highlights logistics arrangements in the acute PHE response. Some of the key expected outputs from this phase include the following:

- Establishment of a rapid deployment logistics team
- Establishment of a rapid deployment media communication team
- Establishment of a rapid deployment operational support team

**Flow chart:** Flow chart of WHO coordination of the PHE alert and response at WHO, CO, IST, and HQ level.

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**PHE COMMUNICATIONS**

**Purpose:** To support evidence-based decision-making and risk communication in the affected countries.

**Summary:** This section highlights logistics arrangements in the acute PHE response. Some of the key expected outputs from this phase include the following:

- Establishment of a rapid deployment logistics team
- Establishment of a rapid deployment media communication team
- Establishment of a rapid deployment operational support team

**Flow chart:** Flow chart of WHO coordination of the PHE alert and response at WHO, CO, IST, and HQ level.

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**MONITORING PHE RESPONSE**

**Purpose:** To support evidence-based decision-making and risk communication in the affected countries.

**Summary:** This section highlights logistics arrangements in the acute PHE response. Some of the key expected outputs from this phase include the following:

- Establishment of a rapid deployment logistics team
- Establishment of a rapid deployment media communication team
- Establishment of a rapid deployment operational support team

**Flow chart:** Flow chart of WHO coordination of the PHE alert and response at WHO, CO, IST, and HQ level.

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**PUBLIC HEALTH EVENTS**

**Purpose:** To ensure that acute PHEs are detected and assessed rapidly, and that the response is well coordinated.

**Summary:** This section highlights logistics arrangements in the acute PHE response. Some of the key expected outputs from this phase include the following:

- Establishment of a rapid deployment logistics team
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**Flow chart:** Flow chart of WHO coordination of the PHE alert and response at WHO, CO, IST, and HQ level.