CONSULTANCY
Terms of Reference

Purpose of the Consultancy:
As an expert in quality of care and private sector involvement, the incumbent will be responsible for technical activities with a specific focus on the project “Mechanisms for engaging the private sector in planning, delivering and demonstrating accountability for maternal, newborn and child health services with quality, in three countries of the Network for improving quality of care for maternal, newborn and child health”, managed by the Department of Maternal, Newborn, Child and Adolescent Health (MCA). Findings of this project will be used to develop models for effective engagement of private sector in collaborating with public sector for implementing quality of care (QoC) for maternal, newborn child health (MNCH).

Objectives:
Under the direct supervision and guidance of the senior technical officer in Policy, Planning and Programmes team, the incumbent will support the scoping and review of mechanisms for engaging the private sector in planning, delivering and demonstrating accountability for maternal, newborn and child health services with quality. S/he will contribute to managing the project advisory committee composed of different organizations working on quality of care for maternal and newborn health and private sector; and contribute to the development and updating of the knowledge base on “know-how” of models that can be drawn upon by countries in planning and implementing their national QoC plans, processes and tools for MNCH.

Description of the assignment:

• Undertake a scoping review of strategies and approaches for involving private sector in the delivery of quality health care services, focusing on improving MNCH quality of care and accountability.
• Based on results of the literature review, propose a framework and tools for mapping and analysing interactions with, and contribution of, private sector in delivering QoC for MNCH.
• Prepare the first meeting of the advisory committee to agree on the framework for analysis, the boundaries of the work to be undertaken, and the process that will be followed in the targeted countries.
• Work with the WHO Country Offices and local consultants to: Undertake a review of local experiences, mechanisms and approaches to private sector involvement; Organize dissemination of review findings; Facilitate country dialogue on engagement the private sector in improving quality of care in three network countries.
• Based on results of country policy dialogues, identify best practices, lessons learned, gaps, and recommendations for improving and enhancing private sector for quality of care.
• Organise a technical meeting involving three Network countries and technical experts to discuss and propose a way forward for involvement of private sector to deliver quality of care in the Network countries.
• Summarise the findings and recommendations in one or two articles for publication in peer review journals.

**Deliverables:**
Implementation of activities facilitated and documented as following:

- Functional project advisory committee established and meetings documented in reports.
- Scoping review, framework, country specific case studies including best practices, lessons learned, gaps, and recommendations on models for effective engagement of the private sector in collaborating with the public sector for implementing QoC for MNCH documented.
- Country dialogues on engaging private sector in improving quality of care in three Network countries documented; review exercise and dissemination of review findings undertaken.
- Technical meeting involving three countries and other Network members including technical experts documented.
- Article that summarises the findings and recommendations of the project finalised and submitted for peer review publication.

**Timeframe and duration of the assignment:**
The assignment is planned from January to end of November 2019 with possibility of extension.

**Required profile of the consultant:**
General knowledge in the area of quality of care; maternal, newborn, child health; health systems development; private sector engagement in health systems. Excellent coordination and communication skills; strong planning and management skills; good writing skills; demonstrated ability to work in a team in a multicultural and multi-disciplinary setting; ability to present information clearly, both orally and in the written form; ability to mobilize technical resources and build partnerships.

**Education Qualifications:**

- **Essential**
  Advanced university degree (Master’s or above) in medicine or public health, health systems, health economics.

- **Desirable**
  Degree related to quality of care in health sector, or health systems organization and management.

**Experience:**

- **Essential**
  A minimum of seven years of programmatic working experience at district or national level in government or private sector in developing countries, preferably in quality of care and/or health systems strengthening. Documented experience in management, coordination and communication of public health initiatives.

- **Desirable**
  Knowledge and experience in application of qualitative research methods.
Languages:
Written and spoken fluency in English. Working knowledge of other UN languages is an advantage.

Place of assignment:
Geneva, Switzerland
Some travel will be required (costs will be covered by WHO outside the consultancy agreement).

Medical clearance
The selected Consultant will be expected to provide a medical certificate of fitness for work

Interested applicants should send cover letter and résumé to: mncah@who.int

Closing date for submission: Tuesday 27 November 2018