

Patient Safety Conference 2007

Monday, April 16th 2007

Hotel Scandic Copenhagen, Vester Søgade 6, 1601 Copenhagen V

- 09.15 - 10.00 **Registration and coffee**
- 10.00 - 10.15 **Opening of the Conference**
Kristian Ebbensgaard, Chairman, Danish Society for Patient Safety
- 10.15 – 11.15 **Changing a Whole Country - Lessons from the US 100K Lives Campaign**
Maureen Bisognano, Executive Vice President and Chief Operating Officer, Institute for Healthcare Improvement
- 11.15 – 12.00 **Launching of the Danish Campaign – Operation Life**
Kristian Ebbensgaard, Chairman, Danish Society for Patient Safety, (and others)
- 12.00 - 13.00 **Lunch**
- 13.00 – 13.45 **Plenary presentation by Sir Liam Donaldson**
Sir Liam Donaldson, Chairman, WHO world Alliance for Patient Safety
The presentation involves three main thematic areas (each 15 minutes):
- Theme 1. How do we effectively analyze and learn from patient safety reporting systems?
 - Theme 2. What is an effective patient safety solution?
 - Theme 3. How can we better support patients and their families who are harmed and sometimes die as a result of unsafe care?
- 13.45 -14.05: **Danish Patients for Patient Safety**
Patient Ambassadors presenting their story and guidelines: How to treat patients that experienced an adverse event
- 14.05 – 14.25 **Putting Patients at the Hearth of Safety**
Sir Liam Donaldson, Margaret Murphy, Katrine Kirk and Martin Bak
- 14.25 – 14.40 **Clean Care is Safer Care**
Sir Liam Donaldson, Chairman, WHO world Alliance for Patient Safety and Jesper Fisker, Director, National Board of Health

15.00 – 16.15

4 Parallel Sessions A, B, C and D

Session A: Patient Safety and Operation Life – Leadership Perspectives

Maureen Bisognano, Executive Vice President and Chief Operating Officer, Institute for Healthcare Improvement and Lone Christiansen, Health- and Socialpolitical Director, Danish Regions (and others).

The session is introducing the Operation Life Leadership Track

NB! The session will be in English

The session is directed at the hospitals' top-level management

Session B: Implementing Operation Life

- **Clinical Content and Measurement Methods**
Jacob Anhøj, MD, DIT, Staff Specialist, Danish Society for Patient Safety
- **Education and Professional Networks**
Peter Rhode, Director, Centre for Quality Improvement, Central Jutland Region

Session C: Extension of the Danish Patient Safety Act to the Primary Sector

- **What does the extension of the Act mean to the primary sector?**
Department of Health
- **What does it take to successfully implement the Act?**
Marie Gravengaard, Quality Adviser, RN, Aabenraa Municipality and Elisabeth Brøgger Jensen, MSc cult.soc., RN, The Capital Region's Unit for Patient Safety
 - Training of leaders and staff
 - Developing methods and instruments

Session D: Debating Patient Involvement

Panel discussion with participation of Patient Ambassadors from the Patient for Patient Safety Workshop, Lene Witte, Director, Danish Rheumatism Association, Torben Mogensen, Medical Director, Hvidovre Hospital and Vinnie Andersen, Project Manager Danish Society for Patient Safety.

Chairman: Margrethe Nielsen, Senior Health Adviser, The Danish Consumer Council and member of the board Danish Society for Patient Safety

16.15 - 16.45

Coffee

16.45- 17.15

Safe Team Communication

Louise Rabøl, M.D., Danish Society for Patient Safety

17.15 - 17.30

Closing of the Conference

Kristian Ebbensgaard, Chairman, Danish Society for Patient Safety,

(Approximately 18.00)
(Approximately 18.30)

Ordinary General Assembly, Danish Society for Patients Safety Reception