PATIENTS FOR PATIENT SAFETY
COLLABORATIVE AGREEMENT

Purpose

This is a collaborative agreement between Patients for Patient Safety (PFPS) Champions, PFPS Associates, PFPS Collaborative Organizations and the Patients for Patient Safety Programme of WHO Patient Safety. This agreement is intended to clarify roles, expectations and behaviours of all parties to best achieve the collective goals of WHO Patient Safety.

PFPS Champions, PFPS Associates and Collaborative Organizations agree:

- to demonstrate and promote the values expressed in the London Declaration and the Statement of Case
- to build positive, trusting relationships and to work in partnership with other PFPS Champions, PFPS Associates, PFPS Collaborative Organizations and others in health care to promote learning from health care errors and system failures
- to remain informed of, raise awareness of and support the objectives of WHO Patient Safety and the various programmes in their respective countries and regions
- to be active participants in a wider international PFPS network
- to be responsive to PFPS surveys, polls and calls for input and information
- to inform PFPS Project Support personnel of activities and patient safety issues and needs in their country and region
- act in accordance with the table below and the Rules of Patients for Patient Safety

Patients for Patient Safety of WHO Patient Safety agrees to:

- demonstrate and promote the values expressed in the London Declaration and the Statement of Case
- provide advocacy and communication tools in the form of an Advocacy Toolkit
- establish and promote a PFPS social network for sharing and learning new information and for information exchange among Champions and others
- keep champions updated on the work of WHO Patient Safety and the various programmes
- promote opportunities for active involvement of patients and their families in all aspects of WHO Patient Safety work and broader linkages with WHO regional offices
- maintain a governance structure that is patient led with global representation
- provide advice and guidance on the activities of Champions consistent with the table below

<table>
<thead>
<tr>
<th>In country activities</th>
<th>Regional activities</th>
<th>Global activities</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strategic objectives agreed by Patients for Patient Safety Steering Group</td>
<td>Objectives agreed by Patients for Patient Safety, Steering Group, WHO Regional Office and WHO Patient Safety Secretariat.</td>
<td>Objectives and activities agreed by Patients for Patient Safety Steering Group and WHO Patient Safety Secretariat.</td>
</tr>
</tbody>
</table>

This agreement can be terminated by either party at will upon notification to the other.

Please confirm your commitment to the collaboration outlined above, with WHO Patient Safety and the Patients for Patient Safety Programme by emailing Anna Lee, Patients for Patient Safety Project Support at leea@who.int.

May 2010