



Quality, Equity, Dignity

A Network for Improving Quality of Care
for Maternal, Newborn and Child Health



World Health
Organization



Quality of care for mothers, newborns and children: A pathfinder for enhanced quality of service delivery

October 17, 2017

Agenda

Welcome and Framing

Shams Syed

Overview of the QoC network

Zainab Naimy

Country Reflection: Uganda

Elizabeth Namagala

Country Reflection: India

Vikram Datta

Moderated Discussion

All

Closing Remarks

Blerta Maliqi



Learning Objectives

The webinar will allow participants to:

- Learn about the Quality of Care Network;
- Explore the linkage with MNCH quality efforts and wider efforts on quality at the local and global level;
- Examine the crucial linkages between quality MNCH and wider health services and health systems;
- Share country examples of change drivers that have worked in practice and that can inform the global pool of knowledge.



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Quality, Equity, Dignity: Improving quality of care to achieve ambitious SDG targets to end preventable maternal, newborn and child deaths

Dr Zainab Naimy
World Health Organization
Family, Women's and Children's Health Cluster



Critical time for global health



- **MDGs to SDGs**
- **Universal health coverage**
- **Two complementary strategies with shared objectives**
 - Every Newborn Action Plan (ENAP)
 - Ending Preventable Maternal Mortality (EPMM)
- **Global Strategy for women's children's adolescent's health**
- **Survive, thrive, transform**





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The vision



In the context of the drive towards

Universal Health Coverage

**Every mother and newborn receives
quality care throughout the pregnancy,
childbirth and postnatal periods**

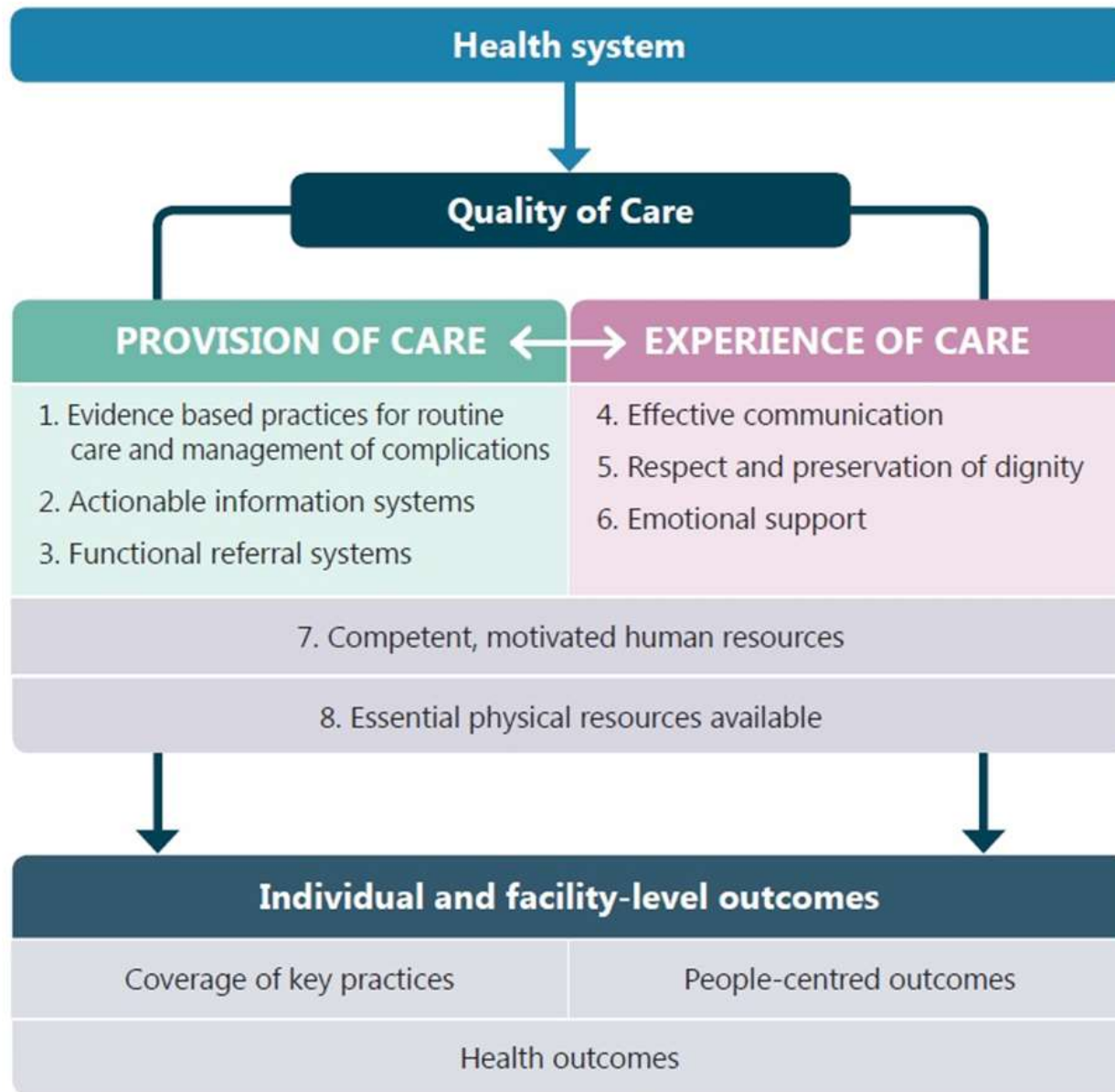
DOI: 10.1111/1471-0528.13451
www.bjog.org

Commentary

Quality of care for pregnant women and newborns—the WHO vision

Ö Tunçalp,^a WM Were,^b C MacLennan,^b OT Oladapo,^a AM Gülmezoglu,^a R Bahl,^b B Daelmans,^b
M Mathai,^b L Say,^a F Kristensen,^c M Temmerman,^a F Bustreo^c

Conceptual framework to drive the action



Implementation framework

Establish national policy, strategy and structures

Build a broad coalition of stakeholders

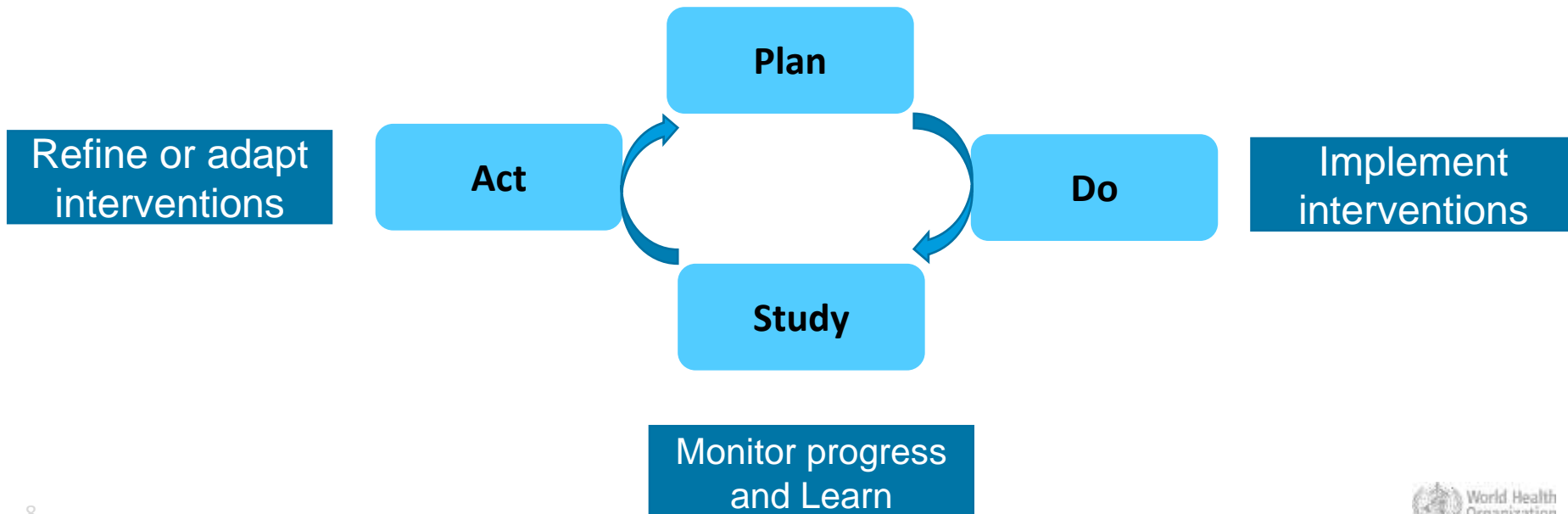
Conduct a landscape analysis and review data from health facilities

Develop an operational plan and assign responsibility

Adapt and adopt quality of care standards

Agree indicators and monitoring framework

Build capability for quality improvement interventions





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The Network

Bangladesh, Côte d'Ivoire, Ethiopia, Ghana, India,
Malawi, Nigeria, Uganda, Tanzania

Partners: ASSIST, Bill and Melinda Gates Foundation, Council of International Neonatal Nurses (COINN), Institute for Healthcare Improvement (IHI), International Confederation of Midwives (ICM), International Council of Nurses (ICN), International Federation of Gynecology and Obstetrics (FIGO), International Pediatric Association (IPA), Jhpiego, Liverpool School of Tropical Medicine, Management Sciences for Health (MSH), Save the Children, The Partnership for Maternal, Newborn and Child Health (PMNCH), UNICEF, UNFPA, University College London, University Research Co., LLC – Center for Human Services (URC-CHS), USAID, WHO

<http://qualityofcarenetwork.org/>

WHO Network to Improve Quality of Care for Mothers and Newborns

Vision

Every mother and newborn receives quality care throughout pregnancy, childbirth and postnatal period

Values

Quality, equity and dignity

Measure of success

Halving maternal and newborn deaths in health facilities in five years

Strategic objectives

1

To build and strengthen national institutions and mechanisms for improving QoC in the health sector

2

To accelerate and sustain implementation of QoC improvements for mothers and newborns

3

To facilitate learning, share knowledge and generate evidence on QoC

4

To develop, strengthen, and sustain institutions and mechanisms for accountability on QoC

Outputs

- National governance structure for QoC is established and functioning
- National operational plan for improving QoC in MNH services is developed, funded, monitored and regularly reviewed
- National advocacy and mobilization agenda for QoC is developed and implemented

- WHO evidence-based standards of care for mothers and newborns are developed and adapted
- National package of improvement interventions is developed, adapted and implemented
- Clinical and managerial capabilities to support implementation of interventions are developed, strengthened, and sustained

- Mechanism to share knowledge and support a learning network are developed and strengthened
- Data systems for QoC improvement are developed, strengthened and used
- Data and practice are analysed and synthesized to generate evidence-base on QoC improvement

- National framework and mechanisms for accountability on QoC are established and functioning
- Monitoring and reporting framework for the programme is developed and implemented
- Impact of the global initiative on MNH quality of care is evaluated

Implementation principles

Accountability, scalability, sustainability and participation

Implementation

Government-led strategies, plans and implementation

WHO

Implementing partners

Professional associations

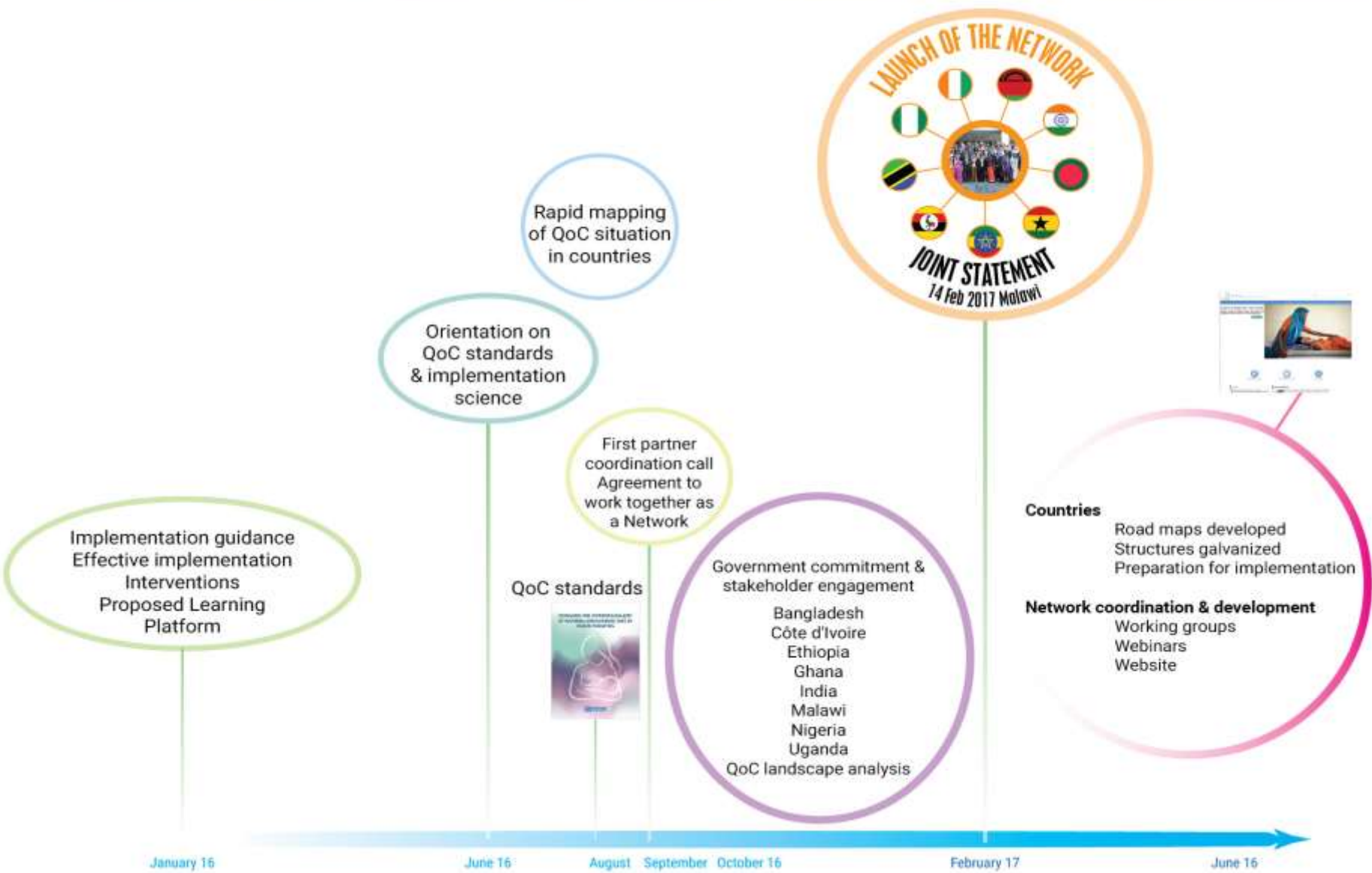
Academia

Civil societies

Donors

Network management support (WHO)

THE NETWORK for Improving Quality of Care for Maternal, Newborn & Child Health (January 2016-June 2017)





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Thank you

<http://qualityofcarenetwork.org/>





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Dr Elizabeth Namagala

Quality Improvement Advisor
Ministry of Health
Uganda



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Dr Elizabeth Namagala
Quality Improvement Advisor
Ministry of Health
Uganda

**How has the QoC network shaped up quality
MNCH work in your country?**



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Dr Elizabeth Namagala
Quality Improvement Advisor
Ministry of Health
Uganda

**How has the learning from the work on
quality MNCH linked with the national
direction on quality?**



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Dr Elizabeth Namagala
Quality Improvement Advisor
Ministry of Health
Uganda

What are the 3-5 factors you have seen that drive change and that need to be shared with the world?



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Dr Vikram Datta

Director-Professor
Department of Neonatology
Lady Hardinge Medical College
New Delhi, India



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Question & Answer



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Closing Remarks



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Dr Blerta Maliqi

Family, Women's and Children's Health Cluster
WHO



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Global Learning Laboratory for Quality UHC: To register and learn more:

<http://www.who.int/servicedeliverysafety/areas/qhc/gll/en/index3.html>

QoC Network: To learn more: <http://www.qualityofcarenetwork.org/>