

Table A.8: Pre-hospital care systems by country/area

COUNTRY/AREA	FORMAL PRE-HOSPITAL CARE SYSTEM	UNIVERSAL ACCESS TELEPHONE NUMBER		TELEPHONE NUMBER(S)
		National	Regional	
Afghanistan	No	n/a	n/a	—
Albania	Yes	No	Yes	2253364
Angola	No	n/a	n/a	—
Argentina	Yes	No	Yes	—
Armenia	Yes	Yes	—	103
Australia	Yes	Yes	—	000
Austria	Yes	Yes	—	144
Azerbaijan	Yes	Yes	Yes	103
Bahamas (the)	—	—	—	—
Bahrain	Yes	Yes	—	999
Bangladesh	No	n/a	n/a	—
Barbados	Yes	Yes	—	511
Belarus	Yes	Yes	—	103
Belgium	Yes	Yes	—	100
Belize	Yes	Yes	—	911
Benin	No	n/a	n/a	—
Bhutan	No	Yes <sup>a</sup>	n/a	112
Bolivia (Plurinational State of)	Yes	Yes	—	110
Bosnia and Herzegovina	Yes	Yes	Yes	124
Botswana	Yes	Yes	—	997
Brazil	Yes	Yes	—	192
British Virgin Islands <sup>b</sup>	Yes	Yes	—	911
Brunei Darussalam	Yes	Yes	—	—
Bulgaria	Yes	Yes	—	150
Burkina Faso	Yes	Yes	—	18
Burundi	No	n/a	n/a	—
Cambodia	Yes	Yes	—	119
Cameroon	Yes	Yes	—	19, 119
Canada	Yes	Yes	Yes	911
Cape Verde	No	n/a	n/a	—
Central African Republic (the)	No	n/a	n/a	—
Chad	No	n/a	n/a	—
Chile	Yes	Yes	—	131
China	Yes	Yes	—	120
Colombia	Yes	—	—	—
Comoros (the)	No	n/a	n/a	—
Congo (the)	No	n/a	n/a	—
Cook Islands	No	n/a	n/a	—
Costa Rica	Yes	Yes	—	911
Croatia	Yes	Yes	—	112
Cuba	Yes	Yes	Yes	106
Cyprus	Yes	Yes	Yes	199, 112
Czech Republic (the)	Yes	Yes	—	112, 155
Democratic Republic of the Congo (the)	No	n/a	n/a	—
Dominican Republic	Yes	Yes	—	911

COUNTRY/AREA	FORMAL PRE-HOSPITAL CARE SYSTEM	UNIVERSAL ACCESS TELEPHONE NUMBER		TELEPHONE NUMBER(S)
		National	Regional	
Ecuador	No	n/a	n/a	—
Egypt	Yes	Yes	—	123
El Salvador	No	n/a	n/a	—
Eritrea	No	n/a	n/a	—
Estonia	Yes	Yes	—	112
Ethiopia	No	n/a	n/a	—
Fiji	Yes	Yes	—	000
Finland	Yes	Yes	—	112
France	Yes	Yes	—	112
Gambia (the)	Yes	Yes	—	116
Georgia	Yes	Yes	—	03
Germany	Yes	Yes	Yes	112
Ghana	Yes	Yes	—	193
Greece	Yes	Yes	—	166
Guatemala	No	n/a	n/a	—
Guinea-Bissau	Yes	Yes	—	118
Guyana	Yes	No	Yes	913
Honduras	Yes	No	—	—
Hungary	Yes	Yes	—	112
Iceland	Yes	Yes	—	112
India	Yes	Yes	Yes	102
Indonesia	Yes	Yes	—	118
Iran (Islamic Republic of)	Yes	Yes	—	115
Iraq	Yes	Yes	—	122
Ireland	Yes	Yes	—	999, 112
Israel	Yes	Yes	—	101
Italy	Yes	Yes	—	118
Jamaica	No	n/a	n/a	—
Japan	Yes	Yes	—	119
Jordan	Yes	Yes	—	199
Kazakhstan	Yes	Yes	—	03
Kenya	No	n/a	—	—
Kiribati	Yes	Yes	—	28100
Kuwait	Yes	Yes	—	777
Kyrgyzstan	Yes	Yes	—	103
Lao People's Democratic Republic (the)	No	n/a	n/a	—
Latvia	Yes	Yes	—	112
Lebanon	No	n/a	—	—
Lesotho	No	n/a	n/a	—
Liberia	No	n/a	n/a	—
Libyan Arab Jamahiriya (the)	Yes	No	Yes	151, 191, 193
Lithuania	Yes	Yes	—	112
Madagascar	No	n/a	n/a	—
Malawi	No	n/a	n/a	—
Malaysia	Yes	Yes	—	999

(Table A.8 continued)

COUNTRY/AREA	FORMAL PRE-HOSPITAL CARE SYSTEM	UNIVERSAL ACCESS TELEPHONE NUMBER		TELEPHONE NUMBER(S)
		National	Regional	
Maldives	No	n/a	n/a	—
Mali	Yes	Yes	—	18, 112
Malta	Yes	Yes	—	112
Marshall Islands (the)	Yes	Yes	—	6258444
Mauritania	No	n/a	n/a	—
Mauritius	Yes	Yes	—	114
Mexico	Yes	No	Yes	066
Micronesia (Federated States of)	No	n/a	n/a	—
Mongolia	Yes	Yes	Yes	103
Montenegro	Yes	Yes	—	124
Morocco	Yes	Yes	—	115
Mozambique	No	n/a	n/a	—
Myanmar	Yes	No	Yes	01500005
Namibia	Yes	Yes	Yes	2033282, 10111
Nauru	Yes	Yes	—	4443883
Nepal	No	n/a	n/a	—
Netherlands (the)	Yes	Yes	—	112
New Zealand	Yes	Yes	—	111
Nicaragua	Yes	Yes	Yes	128, 115
Niger (the)	Yes	Yes	—	18, 17
Nigeria	Yes	No	Yes	—
Norway	Yes	Yes	—	113
Oman	Yes	Yes	—	9999
Pakistan	Yes	Yes	—	15
Palau	Yes	Yes	—	911
Panama	Yes	No	Yes	—
Papua New Guinea	Yes	Yes	—	111
Paraguay	Yes	No	Yes	206206, 911, 132
Peru	No	n/a	n/a	—
Philippines (the)	Yes	No	Yes	—
Poland	Yes	Yes	—	112
Portugal	Yes	Yes	—	112
Puerto Rico <sup>c</sup>	Yes	Yes	—	911
Qatar	Yes	Yes	—	999
Republic of Korea (the)	Yes	Yes	—	119
Republic of Moldova (the)	Yes	Yes	—	903
Romania	Yes	Yes	—	112
Russian Federation (the)	Yes	Yes	—	03
Rwanda	No	n/a	n/a	n/a
Saint Lucia	Yes	Yes	—	911
Saint Vincent and the Grenadines	No	n/a	n/a	n/a
Samoa	Yes	Yes	—	996, 995
San Marino	Yes	Yes	—	118
Sao Tome and Principe	No	n/a	n/a	n/a
Saudi Arabia	Yes	Yes	—	997
Senegal	Yes	Yes	—	1515, 1516, 1517, 1518
Serbia	Yes	Yes	Yes	94

COUNTRY/AREA	FORMAL PRE-HOSPITAL CARE SYSTEM	UNIVERSAL ACCESS TELEPHONE NUMBER		TELEPHONE NUMBER(S)
		National	Regional	
Seychelles	Yes	Yes	—	—
Sierra Leone	No	n/a	n/a	n/a
Singapore	Yes	Yes	—	995
Slovakia	Yes	Yes	Yes	112
Slovenia	Yes	Yes	—	112
Solomon Islands	No	n/a	n/a	n/a
South Africa	Yes	Yes	—	10177, 112
Spain	Yes	Yes	—	112
Sri Lanka	No <sup>d</sup>	No	Yes	110
Sudan (the)	No	n/a	n/a	n/a
Suriname	Yes	Yes	—	113
Swaziland	Yes	Yes	—	933
Sweden	Yes	Yes	—	112
Switzerland	Yes	Yes	—	144
Syrian Arab Republic (the)	Yes	Yes	—	110
Tajikistan	Yes	Yes	—	03
Thailand	Yes	Yes	—	1669
The former Yugoslav Republic of Macedonia	Yes	Yes	—	194
Timor-Leste	Yes	Yes	—	110
Togo	Yes	Yes	—	17, 18
Tonga	No	n/a	n/a	n/a
Trinidad and Tobago	Yes	Yes	—	811
Tunisia	Yes	Yes	—	198
Turkey	Yes	Yes	—	112
Turkmenistan	Yes	Yes	—	03
Tuvalu	Yes	Yes	—	911
Uganda	No	n/a	n/a	n/a
Ukraine	Yes	Yes	—	03
United Arab Emirates (the)	Yes	Yes	—	999
United Kingdom (the)	Yes	Yes	—	999
United Republic of Tanzania (the)	No	n/a	n/a	n/a
United States of America (the)	Yes	Yes	—	911
Uruguay	No	n/a	Yes	n/a
Uzbekistan	Yes	Yes	—	03
Vanuatu	Yes	Yes	—	112
Venezuela (Bolivarian Republic of)	Yes	Yes	—	171
Viet Nam	Yes	Yes	—	115
West Bank and Gaza Strip <sup>b</sup>	Yes	Yes	—	101
Yemen	Yes	Yes	Yes	195
Zambia	Yes	Yes	—	991
Zimbabwe	Yes	Yes	—	991

<sup>a</sup> Free ambulance service only.<sup>b</sup> Non-member area.<sup>c</sup> Associate WHO Member State.<sup>d</sup> Some areas have a pre-hospital care system.

— Data not available.

n/a Data not applicable.