**HEALTH WORKER COMMUNICATION FOR COVID-19 VACCINATION**

Flow diagram for communicating during COVID-19 vaccination sessions

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**STEP 1**: Determine eligibility for vaccine

1. Is the client a member of a priority group for vaccination?
   - medical risk group
   - elderly
   - health worker
   - essential worker
   - other
2. Is the client free from medical contraindications for the COVID-19 vaccine?
3. Is the client pregnant or lactating? See page 2.

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**STEP 2**: Presume acceptance of vaccine

- Respectfully explain that the client is not currently eligible for COVID-19 vaccination:
  - If not a member of a priority group, give information about when the vaccine will be more widely available.
  - If there is a medical contraindication, explain that the COVID-19 vaccine is not indicated for use for them.

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**STEP 3**: Share key messages and affirm vaccination

- Reinforce benefits and importance of vaccination.
- Inform on common potential side effects and how to handle them.
- Affirm vaccination "Vaccination is important. Are you ready to be vaccinated?".

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**STEP 4**: Vaccinate and provide further information

- Administer the COVID-19 vaccine.
- Remind the client what to do in case of adverse events following immunization (AEFI).
- Tell the client when to return for second dose, as needed.

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Thank the client for their time, remind them to maintain at least a 1-metre distance from others, cover a cough or sneeze in their elbow, clean their hands frequently and wear a mask, particularly in enclosed, crowded or poorly ventilated spaces. Always follow guidance from local authorities.

*These steps can be carried out prior to the vaccination event, in-person or via virtual platform, at a group educational session, community meeting, or one-on-one interaction. These steps may need to be briefly repeated on the day of vaccination to affirm vaccination.*
### Commonly Asked Questions and Key Messages:

**Are pregnant women at higher risk for complications of COVID-19?**
- Pregnant women who get COVID-19 are more likely to have complications (e.g. admitted to intensive care, needing a machine to help them breathe, etc.) compared to non-pregnant reproductive aged women.
- COVID-19 in pregnancy has also been associated with increased risk of pre-term birth and neo-natal intensive care.
- Pregnant women who are older (≥35 years) or have high body mass index (≥30), or an existing co-morbidity such as diabetes or hypertension, are at particular risk of serious outcomes of COVID-19.

**Can COVID-19 vaccines harm babies in the womb?**
- Pregnant and lactating women were not included in the initial clinical trials of COVID-19 vaccines, and long-term safety data are not yet available. However, studies are underway.
- The information we have so far shows that the vaccines do not have any negative effect on babies in the womb.
- They are not live vaccines, so they cannot infect either mother or baby with COVID-19.

**Are COVID-19 vaccines recommended for pregnant women?**
- WHO recommends the vaccination of pregnant women when the benefits outweigh the potential risks (e.g. pregnant women at high risk of exposure to COVID-19, or with comorbidities that place them in a high-risk group for severe COVID-19).
- Pregnant and lactating women were not included in the initial clinical trials of COVID-19 vaccines, and long-term safety data are not yet available. However, studies are underway.
- Available data from animal studies have not shown harmful effects in pregnancy.
- Large numbers of pregnant women have chosen to be vaccinated in the USA, UK and other high-income countries. Safety surveillance has not found any pregnancy-related issues.
- Vaccination should protect pregnant women like everyone else. Vaccine effectiveness is likely to be comparable to non-pregnant women; initial studies show that immune responses following vaccination are similar.

**Are COVID-19 vaccines recommended for lactating women?**
- WHO recommends the vaccination of lactating women just like other adults (vaccine effectiveness and safety are expected to be similar).
- Breastfeeding has substantial benefits for both babies and mothers.
- Currently there are no data on the safety of COVID-19 in lactating women or their breastfed infants. However, COVID-19 vaccines are unlikely to pose a risk to the breastfeeding infant.
- WHO recommends continuing breastfeeding after vaccination.

**In what way will getting the COVID-19 vaccine help pregnant or lactating women?**
- Since pregnant or lactating women may be at higher risk of exposure and/or severe disease (due to being a health worker or having a specific co-morbidity), choosing to get the vaccine will help protect them against COVID-19.