

WHO Civil Society Commission | 2026-2028 Workplan and Results Framework

The 2026-2028 Workplan and Results Framework covers five objectives focused on strengthening the Commission's governance and accountability; improving and operationalizing civil society engagement with WHO; advancing civil society priorities in global health; supporting sustainable financing for health; and strengthening strategic communications and member engagement. The Workplan and Results Framework was endorsed at the Third Annual General Meeting of the WHO Civil Society Commission, held on 2 April 2026.

ACTIVITY / KEY OUTPUT	INDICATOR / TARGET	RESPONSIBLE	TIMEFRAME
Objective 1 Strengthen governance, membership, coordination and accountability			
<i>Outcome: A well-governed, inclusive, functional Commission that is accountable to its members</i>			
Review and update CSC governance framework (ToRs, procedures, roles and decision pathways)	Governance framework reviewed and updated annually	Steering Committee	2026–2028
SC meeting minutes produced and circulated within 10 working days	≥90% of SC meetings held as scheduled; minutes issued within 10 working days	WHO Secretariat	2026–2028
Implement a structured membership process (application, onboarding, participation tracking)	Membership system implemented and documented, including % regional, youth and gender representation	Steering Committee & WHO Secretariat	2026
Monitor gender, youth and regional representation across all Working Groups	Gender, youth and regional balance are maintained in participation year-on-year	Steering Committee	2026–2028
Develop an Annual Workplan and Results Framework; track implementation bi-annually	Annual Workplan and Results Framework developed and implementation tracked	Workplan Task Team	2026–2028
Convene the AGM and prepare and publish the Annual CSO Commission Report	AGM convened; meeting report disseminated to members	AGM Planning Task Team	2026–2028

ACTIVITY / KEY OUTPUT	INDICATOR / TARGET	RESPONSIBLE	TIMEFRAME
Objective 2 Contribute to and operationalize the WHO–CSO Engagement Strategy			
<i>Outcome: CSOs actively engaging and contributing to WHO's strategies, policies and processes</i>			
Provide structured input to the development of the WHO–CSO Engagement Strategy	CSC contributions reflected in the final WHO–CSO Engagement Strategy	WHO–CSO Engagement WG & Youth Chapter	2026
Support the development of an M&E framework to track implementation of the strategy	M&E framework developed; strategy implementation tracked against agreed indicators	WHO–CSO Engagement WG	2026–2027
Develop a practical CSC Playbook on how civil society can engage with WHO governance and programme processes	Playbook developed and disseminated to all members	WHO–CSO Engagement WG (all WGs contributing)	2027
Identify, document and publish 2–4 examples of effective WHO–CSO engagement at global, regional and country levels	2–4 case studies published per year	WHO–CSO Engagement WG	2026–2028
Conduct consultations with WHO Regional and Country offices on the Engagement Strategy	No. of regional offices providing substantive input; consultation report produced	Country & Regional Engagement WG	2026–2027
Conduct consultations with the WHO Youth Council and youth networks on the Engagement Strategy	No. of youth organizations and networks providing substantive input; consultation report produced	Youth Chapter WG	2026–2027

WHO Civil Society Commission | 2026-2028 Workplan and Results Framework

ACTIVITY / KEY OUTPUT	INDICATOR / TARGET	RESPONSIBLE	TIMEFRAME
Objective 3 Advance civil society priorities in high-level forums, including Global Health Architecture (GHA) and UN80 Reform			
<i>Outcome: Civil society priorities are reflected in high-level WHO forums and events, including Global Health Architecture Reform and UN80</i>			
Organize 2–3 DG Dialogues annually on high-level strategic issues with agreed outcomes	2–3 DG Dialogues held per year; outcome reports produced and disseminated	Steering Committee Task Team (cross-WG)	2026–2028
Convene 3–4 CSO Dialogues annually, e.g. information sessions and capacity-building webinars led by WHO and Commission members	3–4 CSO Dialogues held per year; outcome reports produced	Each Working Group	2026–2028
Develop high-level strategic position briefs on CSC priorities for WHO leadership and governing bodies	No. of briefs/statements developed and shared; evidence that CSO priorities reflected in WHA/EB discussions	Each Working Group	2026–2028
Coordinate CSC engagement at the World Health Assembly and other key health events	No. of CSC-led events at WHA and key health events; % participation of WHO leaders and Member States	Each Working Group	2026–2028
Convene and consolidate CSO voices in Global Health Architecture and UN80 Reform discussions	No. of participants and consultations as per WHO EB decision; consolidated civil society summary produced	Sustainable Financing WG & Steering Committee	2026–2028

ACTIVITY / KEY OUTPUT	INDICATOR / TARGET	RESPONSIBLE	TIMEFRAME
Objective 4 Advance Sustainable Financing for Health through civil society advocacy			
<i>Outcome: Civil society is equipped with the evidence, tools and alliances needed to advocate for sustainable and equitable health financing at national and global levels</i>			
Convene 2–3 CSO Dialogues and consultations on Sustainable Financing for Health	Outcome reports summarizing CSO dialogue priorities; evidence of consolidated civil society input	Sustainable Financing for Health WG	2027–2028
Develop Key Asks and Recommendations to share with WHO and Member States	Key asks and recommendations delivered at key events and WHO governing meetings	Sustainable Financing for Health WG	2027–2028
Map best practices in sustainable health financing across CSO contexts	No. of best practices mapped; summary report with key recommendations published	Sustainable Financing for Health WG	2027–2028
Develop a toolkit on Sustainable Financing for Health to support CSO advocacy	Toolkit published in 2027	Sustainable Financing for Health WG	2027
Toolkit dissemination to CSOs and updated as needed	Toolkit reviewed and updated in 2028	Sustainable Financing for Health WG	2027–2028

WHO Civil Society Commission | 2026-2028 Workplan and Results Framework

ACTIVITY / KEY OUTPUT	INDICATOR / TARGET	RESPONSIBLE	TIMEFRAME
Objective 5 Strengthen strategic communications and active member engagement			
<i>Outcome: A robust communications strategy that promotes active member engagement and enhances the visibility of the Commission</i>			
Develop and implement a CSC Communications Strategy, including a structured approach to member engagement	Communications Strategy approved and implemented	Comms & Networking WG	2026
Develop and apply a strategic messaging framework to position the CSC, define its value-add and guide consistent communications	Messaging framework developed and applied consistently across CSC communications	Comms & Networking WG	2026
Produce and disseminate strategic communications outputs aligned with key governance and advocacy moments	Regular outputs delivered: quarterly newsletter, consistent social media presence, event communications	Comms & Networking WG	2026–2028
Strengthen member visibility and structured networking to support coordinated advocacy	Communications toolkit developed; increased and consistent member participation in CSC activities	Comms & Networking WG	2026–2028
Communicate regularly with Commission members via email, LinkedIn and other channels	At least quarterly messaging from SC to all Commission members	SC & Comms & Networking WG	2026–2028