



WHO Global Meeting to Accelerate Progress towards SDG Target 3.4 on Noncommunicable Diseases (NCDs) and Mental Health

Kempinski Hotel Muscat, Sultanate of Oman (9-12 December 2019)

INFORMATION FOR MEETING PARTICIPANTS



Meeting website: https://www.who.int/news-room/events/detail/2019/12/09/default-calendar/ncds2019

Dear participants,

Greetings from the Secretariat of the Meeting!

We are pleased to inform you that the Government of the Sultanate of Oman and the World Health Organization will hold the WHO Global Meeting to Accelerate Progress towards SDG Target 3.4 on Noncommunicable Diseases (NCDs) and Mental Health at the **Kempinski Hotel** in Muscat, Sultanate of Oman from 9-12 December 2019. The Meeting will include four segments as follows:

9-10 December:	Second Global meeting of National NCD and Mental Health Directors and focal points (Mix of strategic policy and technical sessions and restricted to country participants)
10 December:	High-level segment with senior speakers from the 6 WHO regions
11 December:	Multi-stakeholder partners forum, including the active participation of WHO Collaborating Centres, non-State actors in official relations with WHO and members of the UN Inter-Agency Task Force on NCDDs and the WHO Global Coordination Mechanism on NCDs
12 December:	Regional meetings, side events and local site visits

We are also pleased to share with you some essential information on the administrative arrangements for the meeting as well as general information for your stay in the beautiful capital city Muscat.

MEETING VENUE

The **Kempinski Hotel** is at the Wave (Al Mouj) area of Muscat, which is about 30 minutes of drive from the city center.

Venue: Kempinski Hotel Muscat

Hotel Address: The Wave (Al Mouj), Muscat

Telephone: +968 24 985000; +96824985621

Website: https://www.Kempinski.com/

About Oman: https://experienceoman.om/

FORMAT OF THE MEETING

- The format of the meeting will be a combination of plenary and breakout sessions.
- Simultaneous interpretation will be available in all six UN languages (Arabic, Chinese, English, French, Russian and Spanish) during plenary sessions. Parallel sessions will be in English only.
- Streaming in the original language will be available to cover the conference from 9 to 11 December (the first 3 segments).
- Some physical activities are planned during the course of the meeting and will be announced at the beginning of the event.
- An Event App containing all the documentation, live updates and useful information for the meeting will be provided to all participants together with full technical support for the duration of the meeting. The Event App name and link will be sent to all registered participants in due course.
- Free wireless Internet access will be available throughout the meeting.
- While the meeting will be largely paperless, the facilities for printing and photocopying will be made available by the meeting Secretariat, as necessary.

Meeting website:

https://www.who.int/news-room/events/detail/2019/12/09/default-calendar/ncds2019

REGISTRATION PROCESS

Please note that participation in this meeting is by invitation only.

Registration for WHO Member State/Country nominees and the UN staff (including WHO Staff)

All registrations for the Member State/Country nominees and UN/WHO staff should be made online through WHO's registration platform on the following link https://reg.unog.ch/event/31061/. Participants will only be accepted upon presentation of their relevant nomination letters uploaded in the registration module.

• Registration for eligible Non-State Actors (PLEASE DO NOT USE ABOVE LINK)

Eligible Non-State Actors will receive their invitation letters <u>along with the link to register</u> <u>in the meeting separately</u>. The invitation letter should be uploaded in the registration module to trigger acceptance.

Guidance for online registration

A. If the nominee already has an account in Indico (from attendance to previous meetings with WHO/UN):

- Open the Google Chrome or Firefox and copy/paste https://reg.unog.ch/event/31061/
- 2. Login-in to your account with email address as user name and personal password (should you need, re-initialize your password following the instructions on the webpage)
- 3. Click on "Register"
- 4. Check your profile details to ensure that they are still valid and eventually update them (passport number, expiry date, etc). Please note that the photo will be used for your badge, therefore ensure that it is of good quality and recent.
- 5. Complete the remaining information. Please be aware of the mandatory fields.
- 6. Click on register

B. If the nominee does not have an account in Indico:

- 1. Open the Google Chrome or Firefox and copy/paste https://reg.unog.ch/event/31061/
- 2. Click on "Create", fill out the account creation form. Then click on Confirm. (Please be aware that if your email address was already used to create an account this will prevent you from submitting the form again)
- 3. You will receive an email with an Activation link from "noreply.accreditations@unog.ch" usually within a few minutes, but this could take also a couple of days. Should you not receive the activation link, please contact support.accreditation@un.org
- 4. Click on the activation link.
- 5. Your account is now activated.
- 6. Register for the meeting following the steps at A.

• Registration/Information desk at venue

A registration/information desk will be set up at the Kempinski Hotel in the foyer next to the main conference room starting from Sunday, 8 December to Thursday 12 December 2019 to provide logistical and administrative support to participants during the meeting. Badges will be handed over to participants at the desk from Sunday 8 December 2019.

The opening hours will be as follows:

Sunday 8 December 10:00 am - 20:00 pm Monday 9 December - Thursday 12 December 08:00 am - 17:00 pm

VISA AND IMMIGRATION

It is your responsibility to obtain any visas or vaccinations which may be necessary for this travel including required transit visa(s), in case if you are travelling through multiple destinations.

Oman entry visa can be issued upon arrival at the airport at minimal cost or gratis for the following categories:

- 1. Eligible nationalities as per list attached, Annex 2) (visa fee equal 5 OMR valid for a 9-day stay)
- 2. Holders of the UN Laissez Passer valid for at least 6 months (Gratis)
- 3. Gulf Cooperation Council (GCC) nationals do not require visa
- 4. Non-GCC nationals residing in GCC countries (visa fee equal 5 OMR, valid for a 9-day stay)

Please for visa upon arrival, kindly ensure to carry a proof of registration/confirmation of participation (UN Event Pass printed upon registration in INDICO) in the meeting (sample attached for reference in Annex 3) along with a national passport with validity of a minimum 6 months.

Note: Nationals from the countries that are eligible for visa upon arrival (ref Annex 2, as above), may also choose to obtain their visas online prior to their arrival using the web link https://evisa.rop.gov.om/. Requests through the visa portal will be at the cost of the applicant.

If you do not fall within the above three categories, the entry visa will be processed by the Government of Oman through the Office of the WHO Representative, free of charge. To process your entry visa, please submit the following documents to the Office of the WHO Representative, Sultanate of Oman by LATEST 10 November 2019 at EmVisaOman@who.int together with the following documents:

- 1- Completed visa application form (attached, Annex 1). Completion of all personal details is mandatory INCLUDING THE MOTHER'S NAME;
- 2- Clear scanned copies of a national passport (the validity of your passport should be at least 6 (six) months from the date of your entry to Oman);

3- Scanned/electronic photograph (passport size with blue background, preferably in .jpg format).

NOTE: For Pakistani nationals, the relevant passport page showing their signature is required.

More information is available on the Royal Oman Police portal: https://evisa.rop.gov.om/

AIRPORT INFORMATION DESK

The Government of Oman and WHO will set up an airport information desk in the arrival hall after the immigration counter from 7 December to 13 December 2019 to guide and assist the participants as well as transportation from the airport to the hotel.

TRANSPORTATION TO AND FROM THE HOTEL

The shuttle services will be provided by the Government of Oman for the airport transfers (pick up and drop off services) from/to the Kempinski and Mysk hotels, where the block bookings have been made.

Those who opt to stay in other hotels will be responsible for their own transport arrangements. Kindly visit the site of the local taxi and bus transportation network **Mwasalat** at https://mwasalat.om should you need any information. On average, cost is estimated in the order of OMR 10 (USD 26) each way.

ACCOMMODATION

For the WHO-sponsored and other self-sponsored participants, the Organizers have made group booking in the following hotels in the Wave (Al Mouj) area of Muscat:

- Kempinski Hotel (https://www.Kempinski.com/ and
- ➤ Mysk Al Mouj Hotel (https://myskhotels.com/hotels/almoujmuscat/) (walking distance from Kempinski Hotel)

For practical and safety reasons participants are strongly encouraged to stay in one of the above hotels.

Block bookings at preferential rates have been negotiated in both hotels on a bed & breakfast basis as follows:

• <u>Kempinski Hotel</u>: Single superior room @ OMR80 NET (approx. USD\$208)

(including taxes and buffet breakfast at Kitchen Restaurant)

Please note that the above rate is **valid <u>until 31 October 2019</u>** (Any booking after that date will return to the standard rate)

Mysk Al Mouj Hotel: Single deluxe room community view @ OMR 60 (approx. USD\$156)

Double deluxe room community view @ OMR 67 (approx. USD\$174)

(including taxes and buffet breakfast at Pepper Restaurant)

Please note that the above rate is **valid until 10 November 2019**(Any booking after that date will return to the standard rate)

• **Other hotels:** You may make your own arrangements if you wish to stay in any hotel

of your choice, other than the above.

Please note that no transportation will be provided to and from

other hotels than the above-stated

Special Instructions to WHO-sponsored participants

(this category concerns mostly representatives from Least Developed Countries, WHO staff and other participants to be confirmed by WHO on an ad-hoc basis)

All WHO-sponsored participants are <u>expected to stay at the Kempinski Hotel</u> where their accommodation and breakfast will be covered directly by WHO. All other individual expenses such as food, drinks and laundry will be the responsibility of the participant and the payments settled directly with the hotel prior to check-out.

Booking requirements and dates at the Kempinski must be communicated as soon as possible, preferably through the registration module (,https://reg.unog.ch/event/31061/) or by e-mail to ncd2019@who.int .

Suggestions to non-sponsored participants

Self-sponsored participants are strongly encouraged to take advantage of the negotiated rates either at Kempinski or at Mysk Al Mouj hotels.

Non-sponsored participants can proceed with their own bookings directly through the following links based on their hotel preference (credit cards will be required for confirmation):

Kempinski Hotel:

https://www.kempinski.com/KIMCT1/en/booking/booking-room-availability/ Select GROUP CODE from the "Type of Code" option, and use code WHODEC08 (Deadline: 31 October 2019)

Mysk Al Mouj Hotel:

https://gc.synxis.com/rez.aspx?Hotel=4100&Chain=23756&Dest=Mysk&template=RBE_mysk&start=availresults&locale=en-

<u>US&arrive=12/6/2019&depart=12/7/2019&adult=1&child=0&promo=GGPWHO</u> Promo Code: GGPWHO

Or by E.mail at <u>reservations.almoujmuscat@myskhotels.com</u> (Booking code WHO2019) (Deadline: 12 November 2019)

All non-sponsored participants are kindly reminded to settle their accommodation bills, and any additional expenses, e.g. cost for extra meals, drinks and laundry, directly with the hotel prior to check out.

Check in time is 14:00; guests arriving before 14:00 will be accommodated as per rooms availability. Check out time is 12:00 and hotels porters will arrange to hold luggage for guests leaving the hotel later in the day. Late check out is subject to availability and can only be up to 18:00 with an additional charge of 50% of the room rate or full charge after 18:00.

<u>Hotel "No Show" Policy:</u> Guests who do not arrive on time and/or cancel their trip at the last minute will be considered "No Show" and will be charged 100% for the dates reservations were made. Kindly inform ncd2019@who.int if there are changes in your reservations itinerary.

AIRFARE SUPPORT FOR SPONSORED PARTICIPANTS

Instructions regarding air ticket arrangements will be submitted to all participants eligible for travel support upon confirmation of their participation through the registration module.

MEALS DURING THE MEETING

Lunch and two coffee breaks will be covered by the Government of the Sultanate of Oman for all participants from Monday 9 December to Thursday 12 December 2019. Any other meals, drinks or services taken outside these dates will have to be covered by the participants directly. Special diet

requirements must be requested in advance through the hotel booking system for direct bookings or upon arrival at the hotel.

BUSINESS CENTRE

A fully equipped business centre is available to participants 24h free of charge.

VIP LOUNGE

A VIP lounge is available to all participants next to the plenary rooms.

DOCUMENTATION AREA

A dedicated area will be reserved next to the plenary room to display relevant documentation for the meeting.

PRAYER'S ROOM

Two prayer rooms (ladies and men) are available next to the meeting area for all hotel guests.

INAUGURAL CEREMONY FOLLOWED BY DINNER

An Inaugural Ceremony followed by a dinner will be given by the Government of the Sultanate of Oman for all participants on the evening of Tuesday 10 December 2019 starting at 19.00 (exact venue and time to be reconfirmed at the meeting). Confirmation of interest to attend should be formulated at the time of registration.

SITE VISITS

The Government of Oman will be honored to organize site visits for participants to a number of health facilities (4-5) on the morning of Thursday 12 December. Groups of maximum 20 participants per visit will be given the opportunity to observe several Primary Health Centers and one hospital (with a focus on mental health/rehab) within and outside the city of Muscat (within maximum 1h drive distance from Muscat). Interested participants are strongly encouraged to express their interest in advance through the meeting registration system, in order to facilitate local arrangements.

USEFUL GENERAL INFORMATION FOR YOUR STAY IN OMAN

LANGUAGE

The official language in Oman is Arabic. However, in addition to native Arabic, many Omanis speak English. Signs around the country are usually in Arabic and English.

RELIGION:

Islam is the official religion in Oman

LOCAL TIME

Time zone GMT+04:00 Asia/Muscat - https://www.worldclock.com/asia/oman/

CURRENCY

The local currency is the Omani Rial (OR) divided into Baizas. As per the current exchange rate one Omani Rial is equal to US\$2.60. The foreign currencies can be exchanged at all local banks and the private money exchange dealers (most of them have an outlet at the leading hyper markets/malls). ATMs are available in hypermarkets and malls. The working hours of banks for public is 09.00-14.00 hrs and most of the malls are opened from 09.00 to 24.00.

CLOTHING

Oman maintains a multicultural environment. Omanis respect cultural diversity, while retaining their traditional and Islamic values. A formal attire would be the mainstream and leisure wear after the formal events are commonly accepted.

HEALTH

For any medical consultations and/or in case of health emergency, participants staying at the Kempinski or Mysk hotels can contact the reception for assistance. An on-site nurse will also be available at the Kempinski every day from 8 a.m. to 23:00 pm.

The closest hospital is Star Care in Seeb, which is approximately 5-10 kms (10 minutes) away from the hotel.

SECURITY

Oman is a secure and peaceful country, currently under security (UN security- Level 1). Oman is a modern country, the capital Muscat is generally quite easy to get around in. Walking from hotels to

restaurants in Al Mouj area (where the meeting will be held) is safe and easy. Transportation is required (taxis/private arrangements) for sightseeing to other destinations around Muscat.

For residents staying at the Kempinski and Mysk al Mouj hotels, all arrival/departure dates will be shared with the Ministry of Health to ensure transportation, safety and security measures.

For security reasons, all delegates will be required to wear their photo ID badges in order to access the meeting rooms.

COMMUNICATION

Free internet will be provided at the Kempinski (venue) and Mysk Al Mouj hotels for all participants. Participants can also purchase prepaid SIM cards upon from Omantel and Ooredoo either at the airport upon arrival or in their showrooms at malls around Muscat.

The international phone code for Oman is: + 968

ELECTRICITY

In Oman the power plugs and sockets are of type G. The standard voltage is 240 V and the standard frequency is 50 Hz.

WEATHER

https://www.weather2travel.com/december/oman/

Oman weather in December 2019

26°C max day temperature

9 hours of sunshine per day

2 days with some rainfall

18°C min night temperature

11 11 hours of daylight per day

Low heat & humidity

10 mm of monthly rainfall

6 (High) UV index

25 25°C sea temperature

WEEKEND AND SHOPPING

Weekend in Oman falls on Friday and Saturday. Most small shops are closed on Fridays. Malls and supermarkets are open seven days a week from 10 a.m. till 11.00 p.m.

EXCURSIONS/SIGHTSEEING

Suggestions and bookings for excursions or cultural events can be arranged through the Kempinski and Mysk concierges/ reception. You may also visit the site of the local taxi and bus transportation network **Mwasalat** at https://mwasalat.om should you need any information or bookings. For more information about Oman, consult the following link: https://experienceoman.om/

We look forward to meeting you in Muscat!
Wishing you a successful event and a pleasant stay in the Sultanate of Oman

USEFUL CONTACTS

Should you have any question on registration, travel arrangement and hotel bookings, please contact:

ncd2019@who.int

In case of emergency or should you require any assistance locally, please do not hesitate to call any of the following mobile numbers:

Office of WHO Representative, Sultanate of Oman:

Dr Akjemal Magtymova	+968-95429220	magtymova@who.int	WHO Representative
Ms Reem Bou Kamel	+968-99425725	boukamelr@who.int	Team Assistant
Ms Kala Nagaraju	+968-92634541	nagarajuk@who.int	Programme Assistant
Ms Hamda Al Kharusi	+968- 92676393	alkharusih@who.int	Security focal point

ANNEX 1 (available on registration site)

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5) Expatriates sh	rould be in the	Sultanate to renev	v their residence permits.	C.1.3. %	الطلب دون ابداء الأسباب.
6) For more info	rmation, plea	ise refer to the	Directorate General of		ه) لا يجوز تجديد إقامة الأجنبي
Passports and	Article (16)	Jide book. Of the implement	ing Regulations of the	الرجوع إلى الدليل التعريفي بإجراءات الجوازات	
Foreigners' Re	esidence Law	, obtaining a val	lid entry visa, does not	النعيذية للقانون، يحق لضابط الجوازات	والإقامة.
necessarily me	ean that you	will be allowed	to enter the Sultanate. to refuse your entry, on	ركية التغييبة للشاول، يمنى للمعابد مبور ك ، عدم السماح للأجنبي بالدخول، رغم حصوله	٧) استقاداً للمسادة (١١) من الله
grounds of Pu	blic Interest.	meer has the ngm	to refuse your entry, on	نقاً لما تَقتضيه المصلحة العامة.	على تأثير ة دخول، وذلك و ف
SPONSOR'S	S DECLA	RATION (W	here Applicable)		اقرار الگفیال (او
			re true. I hold myself	ة في هذه الإستمارة وأتعهد باني سأكون	
i			him from the Sultanate	ة في هذه الإستمارة والعهد باي سادون تصرفاته، كما أتعهد بارحيله من السلطنة	اقر بصحه البيانات الوارد
			concerned authorities.	و متى ما طلبت السلطات الختصة ذلك.	مسوود عن سنوت المعول و
		,		و منی ما نتین است	فور إشهاء الده المشددة تها
Cimpotum of A					
Signature of App	Dicant		توقيع المكفول	Signature of Sponsor and Stamp	توقيع الكفيل والختم
Name of Sponso	\r				1,211 (
S. Oponso	-	<u> </u>			إسم الكفيل
Name of Applica	nt				إسم المكفول
					1 -
Important : Please Retain This Receipt يرجى المحافظة على الإيصال للأهمية					
 Local Society of Control 	100	10.4484	1.0		

ANNEX 2 (available on registration site)

List of Eligible Countries for obtaining visas upon arrival in Oman

ANDORRA ARGENTINA AUSTRALIA AUSTRIA BELGIUM BOLIVIA BRAZIL BRUNEI DARUSSALAM BULGARIA CANADA CHILE CHINA **COLOMBIA CROATIA CYPRUS CZECH REPUBLIC DENMARK ECUADOR ESTONIA FINLAND FRANCE** FRENCH GUIANA **GERMANY GREECE** HONG KONG **HUNGARY ICELAND INDONESIA** IRAN, ISLAMIC REPUBLIC OF **IRELAND**

ITALY JAPAN KOREA, REPUBLIC OF (SOUTH)

LATVIA LEBANON LIECHTENSTEIN

LITHUANIA LUXEMBOURG MACEDONIA, FORMER YUGOSLAV

REPUBLIC OF

MALAYSIA MALTA MOLDOVA, REPUBLIC OF

MONACO NETHERLANDS, KINGDOM OF NEW ZEALAND

THE

NORWAY PARAGUAY POLAND

PORTUGAL ROMANIA RUSSIAN FEDERATION

SAN MARINO SERBIA, REPUBLIC OF SEYCHELLES
SINGAPORE SLOVAK REPUBLIC SLOVENIA
SOUTH AFRICA SPAIN SURINAME

SWEDEN SWITZERLAND TAIWAN, REPUBLIC OF CHINA

THAILAND TURKEY UKRAINE
UNITED KINGDOM UNITED STATES OF AMERICA URUGUAY

VATICAN CITY STATE (HOLY

SEE)

VENEZUELA



GCM

Global Meeting on NCDs and Mental Health

Monday, 9 December 2019 - Thursday, 12 December 2019 Hotel Kempinski - Muscat, Oman

UN EVENT PASS



SURNAME, First Name Position/Function Institution Delegate