# UN-Water Global Annual Assessment of Sanitation and Drinking-Water 2009 Questionnaire for bi-lateral and multi-lateral donors, NGOs, private foundations, and international agencies

### Introduction

In 2008, UN-Water, working with the World Health Organization (WHO) and other partners, published a pilot report aimed at taking a comprehensive overview of the determining factors that are constraining or enabling progress towards meeting the MDG targets for drinking-water and sanitation. This pilot, or "proof of concept" is now being taken forward by UN-Water, in collaboration with WHO, with an annual Global Assessment of Sanitation and Drinking-water (GLAAS) report; the first of these annual reports being planned for publication in January 2010. The GLAAS will cover four main aspects: service levels, policy and institutional setting, human resources capacity, and financial system capacity with external support agencies and recipient countries being part of the analysis.

The UN-Water GLAAS report is designed in response to the need of the UN family Member States to reduce the reporting burden and harmonise different reporting mechanisms. At the same time the report aims to increase comprehensiveness and accountability of information on the drinking-water and sanitation sectors, to facilitate the achievement of the Paris Declaration on Aid Effectiveness (2005) and the Accra Agenda for Action (2008). GLAAS will complement a number of other monitoring exercises, specifically the WHO/UNICEF Joint Monitoring Programme for Water Supply and Sanitation that provides the latest data on access to drinking-water and sanitation, and the second series of the Country Status Overviews (the first series covering 16 African countries, "Getting Africa on Track to Meet the MDGs on Water and Sanitation" was published in December 2006, with support by supported AMCOW, AfDB, EU Water Initiative, UNDP, WSP, and the World Bank ), that will provide updated and in-depth analysis of 32 African countries.

As implementers of the GLAAS, WHO is working in close collaboration with the OECD to make the best use of existing data, as the aid flows of many donors are reported to the OECD-DAC. In addition to reported aid flows, data on donor priorities, future planning and alignment, are also being considered in this questionnaire. If your agency already reports to the OECD-DAC (CRS), you are receiving a modified questionnaire.

The questionnaire comes with a separate guidance document in Adobe PDF (GLAAS\_ESA\_GuidanceNote2009.pdf). It is strongly recommended to refer to these notes first, before answering the questions (furthermore, references to relevant information in the guidance notes and glossary can be found along the main text of this questionnaire).

The data collection effort for donors, NGOs, private foundations, and international agencies is being executed by the IRC International Water and Sanitation Centre (IRC). IRC provided support to the European Union Water Initiative, Africa Working Group (EUWI-AWG) for its 2008 African aid mapping study (http://www.irc.nl/page/46228), which also informed the 2008 UN-Water GLAAS pilot. "Hotline" support by telephone or e-mail is available by IRC staff to help fill in the questionnaire, see the information below.

### Support "hotline" for filling in this questionnaire

Staff from the IRC International Water and Sanitation Center can provide further support by telephone or e-mail:

Tel: + 31 (0)70 304 400 00

Email: GLAAS\_support@irc.nl

Mrs. Ingeborg Krukkert (English, Dutch)

Mrs. Aminata Sylla (French, English)

Mrs. Catarina Fonseca (Portuguese, Spanish, English)

### The filled questionnaire should be sent by email to

GLAAS\_support@irc.nl

### **UN-Water GLAAS questionnaire 2009**

**Please type** your answers in the light green coloured areas/boxes only. If brief text is asked for – please provide a short response.

### Please fill in the following information before completing the questionnaire

Name of organisation, bilateral or multilateral agency	
Name of respondent	
Email address	
Telephone number (inc luding country code)	
Designation/Title	
Department	
Location	
Postal address	
Date of response	dd-mm-yyyy

To meet the objectives of the Global Annual Assessment of Sanitation and Drinking-water (GLAAS), this questionnaire focuses on three key sections:

- A) Aid policy and implementation for the Water, Sanitation and Hygiene sector (WASH) Questions 1 to 5
- B) Aid flows for WASH Questions 6 to 9
- C) Alignment, harmonisation and accountability (following the Paris Declaration principles) Questions 10 to 14

Number/Heading	Question	Answer
Q1. Priority sectors for aid allocations in 2008	1.1 What are the top three priorities of your organisation in 2008? See	sector/area 1:
	guidance notes for examples.	sector/area 2:
		sector/area 3:
	1.2 Was drinking-water one of your organisation's aid priority sectors in 2008?	yes/no
	1.3 Was sanitation and hygiene one of your organisation aid priority sectors in	yes/no
	2008?	
	1.4 Has your organisation used criteria to select priority sectors for aid allocations in 2008?	yes/no. Describe.

References and comments
Please enter additional comments or references
that you feel would be useful to the analysis.

Question	Answer
2.1 Has your organisation used criteria for selecting priority recipient	yes/no
2.2 Do these criteria include any of the following elements?	
Countries or regions of greatest need (in terms of coverage/access figures)	yes/no
Countries or regions of greatest need (in terms of poverty figures)	yes/no
Established presence/relationships in-country or in-region	yes/no
Existence of strong national sector plans and budgets	yes/no
Where a critical mass of other donors is also working in the sector	yes/no
Where a limited number of donors is working in the sector	yes/no
Others (please indicate and add as many lines as needed)	Describe
2.3 Does your organisation have a specific target for increasing access to water and sanitation services, in terms of numbers of people served over a specified time period or other types of targets for the sector. For example, number of people trained, number of latrines constructed, aid disbursed, etc.?	yes/no. Describe
	2.1 Has your organisation used criteria for selecting priority recipient countries/regions for WASH aid in 2008?  2.2 Do these criteria include any of the following elements?  Countries or regions of greatest need (in terms of coverage/access figures)  Countries or regions of greatest need (in terms of poverty figures)  Established presence/relationships in-country or in-region  Existence of strong national sector plans and budgets  Where a critical mass of other donors is also working in the sector  Where a limited number of donors is working in the sector  Others (please indicate and add as many lines as needed)  2.3 Does your organisation have a specific target for increasing access to water and sanitation services, in terms of numbers of people served over a specified time period or other types of targets for the sector. For example, number of

References and comments
Please enter additional comments
or references that you feel would
be useful to the analysis.

Number/Heading	Question	Answer
Q3. Geographical focus of aid for	3.1 Which were the <b>priority</b> countries/regions for	Country 1
WASH in 2008	sanitation & hygiene commitments in 2008?	Country 2
		Etc.
	Please replace "Country 1/ Region 1" with the	
	country/region name [1] and add rows as necessary	
	for additional countries/regions (there is no limit to	Region 1
	number of priority countries or regions that can be	Region 2
	reported)	Etc.
	3.2 Which were the <b>priority</b> countries/regions for	Country 1
	drinking water commitments in 2008?	Country 2
		Etc.
	Please replace "Country 1/ Region 1" with the	
	country/region name [1] and add rows as necessary	
	for additional countries/regions(there is no limit to number of priority countries or regions that can be	Region 1
		Region 2
	reported)	Etc.

[1] Region-wise information is to account for your support to regional programmes and supranational institutions. For further explanation on this please refer to the guidance notes.

References and comments
Please enter additional comments or
references that you feel would be
useful to the analysis.

Number/Heading	Question	Answer	
Q4. Poverty focus of aid for	4.1 Has your organisation measured the impact of aid to WASH on the	yes/no	
WASH in 2008	poorest in 2008?		
	4.2 If yes to Question 4.1, has your organisation used any of the indicators/tr	racking tools below?	
	Coverage or/and access figures JMP	yes/no - provide example	
· · · · · · · · · · · · · · · · · · ·		yes/no - provide example	
		yes/no - provide example	
National indicators on poverty reduction		yes/no - provide example	
Activities which benefit the poor directly		yes/no - provide example	
Process monitoring (how decisions are made) Budget tracking		yes/no - provide example	
		yes/no - provide example	
	Others (please indicate and add as many lines as needed)	Describe	

References and comments
Please enter additional
comments or references that
you feel would be useful to the
analysis.

Number/Heading	Question	Answer				
Q5. Targets and future focus	5.1 Does your organisation foresee an impact	yes/no. Describe				
WASH	(actual or potential) of the financial crises on the					
	commitments and disbursements to the WASH					
	sector over the next 2 to 3 years?					
	5.2 Does your organisation foresee aid	Sanitation and Hygiene	Drinking-Water			
	commitments to the sanitation or drinking-	2009 <mark>% or amount (+ or -)</mark>	2009 <mark>% or amount (+ or -)</mark>			
	water sectors increasing or decreasing over the	2010	2010			
	next one to five years?	2011	2011			
		2012	2012			
	5.3 Please describe briefly if your organisation	Sanitation and Hygiene	Drinking-Water			
	has <b>plans</b> or <b>expectations</b> for increasing or	Specific targets to <i>yes/no. Describe</i>	Specific targets to yes/no. Describe			
	decreasing the focus and/or location of aid	reach/monitor?	reach/monitor?			
	activities to WASH in 2009/2010. See guidance	Changes in policy?	Changes in policy?			
	notes for examples.	Changes in priority	Changes in priority			
		countries/regions?	countries/regions?			
		Approach or thematic	Approach or thematic			
		changes?	changes?			
		Other?	Other?			

# References and comments Please enter additional comments or references that you feel would be useful to the analysis.

Note: it is strongly recommended to **read the guidance notes** for definitions on the items listed below.

We acknowledge that some of the questions may be difficult to answer.

We encourage you to give your best estimate in those situations, indicating this in the comments box.

Number/Heading	Question	Answer				
Q6. Funding channels in 2008	6.1 Do you have a specific report which includes WASH aid delivered to Parliament or other Government body?		Yes/no. Provide reference.			
	6.2 If yes, to Question 6.1, what was the latest year reported and what was the amount of aid reported that is directed to the WASH sectors?		Year and reported aid targeted to WASH sectors			
	6.3 Do you provide general budget support to governments in other countries?		Yes/no. Amount			
	6.4 If yes to 6.3, have you analysed what is the % of general budget support which is allocated to WASH?		% of amount to general busget support/comment			
	6.5 Which funding channels were		Currency:			
	used for disbursement of aid for	Main funding channel	Millions/thous	ands:		
	WASH in 2008?		Amount		As % of funds disbursed	
			Grants	Loans	Grants	Loans
	(If known, please fill in the amount in	Sector budget support to governments				
	the first columns, otherwise provide	Programmes and projects via multilateral				
		organisations				
		Programmes and projects via NGOs (international				
		or local)				
		Academic and training institutes (international or				
		local)				
		Direct implementation (either own agency or				
		consultancy agreements with contractors and				
		private sector)				
		Other				
		Total	0	0	100%	100%

Note: it is strongly recommended to **read the guidance notes** for definitions on the items listed below.

We acknowledge that some of the questions may be difficult to answer. We encourage you to give your best estimate in those situations, indicating this in the comments box.

Number/Heading	Question		Answer	
Q7. Commitmments	7.0 We will analyse the data		Grants	Loans
to WASH in 2008	provided to the OECD-DAC. However, only recently the codes for disaggregation	Sanitation & hygiene		
	have been approved.  Please provide rough percentages on the disaggregation of commitments to the following subsectors in 2008.	Drinking-water		
		WASH emergencies		
		Total	0%	0%

Please note whether emergency aid is included in the sanitation and drinking-water estimates

[1] For a matter of simplicity, only grants and loans have been considered in this questionnaire.

Other in-kind assistance like technical assistance can be considered grants for the purpose of this exercise.

References and
comments
Please enter
additional comments
or references that
you feel would be
useful to the analysis.

Note: it is strongly recommended to **read the guidance notes** for definitions on the items listed below.

We acknowledge that some of the questions may be difficult to answer. We encourage you to give your best estimate in those situations, indicating this in the comments box.

Number/Heading	Question		Answer	
Q8. Disbursements to WASH in 2008	8.0 We will analyse the data provided to the OECD-DAC. However, only recently the	Sanitation & hygiene	Grants	Loans
	codes for disaggregation have been approved.	Drinking-water WASH emergencies		
	Please provide <u>rough</u> <u>percentages</u> on the disaggregation of disbursements to the following subsectors.	Total	100%	100%

Please note whether emergency aid is included in the sanitation and drinking-water estimates

[1] For a matter of simplicity, only grants and loans have been considered in this questionnaire.

Other in-kind assistance like technical assistance can be considered grants for the purpose of this exercise.

References and
comments
Please enter
additional comments
or references that
you feel would be
useful to the analysis

Number/Heading	Question		Answer	
Q9. Disagreggation of disbursements	9.1 Please provide the best estimate of	9.1 Please provide the best estimate of		Loans
to WASH infrastructure in 2008	percentages on the disaggregation of	entages on the <u>disaggregation of</u> New services [1]		
	sbursements to the following activities to Maintaining existing services [2]			
	sanitation and hygiene	nitation and hygiene   Improving service levels [3]		
		Total	100%	100%
	9.2 Please provide the best estimate of	New services		
	percentages on the disaggregation of	Maintaining existing services		
	<u>disbursements</u> to the following activities to	Improving service levels		
	drinking-water	Total	100%	100%

<sup>[1]</sup> New services: "Providing access to sanitation and/or drinking-water services where there were previously no improved services"

<sup>[3]</sup> Improving service levels: "Enhancing existing services either for the customer or the environment"

See more details and	l examples in th	e guidance notes.
----------------------	------------------	-------------------

References and comments
Please enter additional comments or
references that you feel would be
useful to the analysis.

<sup>[2]</sup> Maintaining existing services: "Conducting major repairs, rehabilitation, replacement and maintenance which allow existing service to function as they had been previously"

Number/Heading	Question	Answer
Q10. In country	10.1 How much of your organisation's WASH aid is coordinated with	%
donor/organisation	recipient country programmes?	
coordination in 2008		
	Please estimate the proportion of coordinated WASH aid vs. total WASH	
	aid as a % of disbursements	
	10.2 Which are the countries where your organisation/your grantees are	Mention countries
	active in national coordination/harmonisation platforms for the	
	sanitation and hygiene sub-sector	
	10.3 Of the countries mentioned in 10.2 in which countries was your	Mention countries
	organisation taking a leading role in 2008?	
10.4 Which are the countries where your organisation/your gra		Mention countries
	active in national coordination/harmonisation platforms for the drinking-	
water sub-sector		
	10.5 Of the countries mentioned in 10.4 in which countries was your	Mention countries
	organisation taking a leading role in 2008?	

References and comments
Please enter additional
comments or references that
you feel would be useful to the
analysis.

Number/Heading	Question	Length	Answer
Q11. Length of support and	11.1 What proportion of your total sanitation &	Less than 3 years	% of commitments
predictibility of WASH commitments in	hygiene commitments (in volume) is allocated to	3 years to less than 5 years	
2008	short/long term programmes?	5 years or more	
	11.2 What proportion of your total drinking-water	Less than 3 years	% of commitments
	commitments (in volume) is allocated to short/long	3 years to less than 5 years	
	term programmes?	5 years or more	

References and comments
Please enter additional comments or
references that you feel would be
useful to the analysis.

Number/Heading	Question		Answer
Q12. Avoiding parallel	12.0 Does your organisation have Project	12.1 Total number of countries with	Number
implementation structures	Implementation Units (PIUs) working in your	WASH funding	
	partner countries in WASH related projects	12.2 Number of countries where you	Number
	(2008)?	have PIUs working in the WASH sector	
		12.3 Average number of PIUs per	Number
		country in the WASH sector	

References and comments
Please enter additional comments or
references that you feel would be
useful to the analysis.

Note: Please provide your best estimates

Number/Heading	Question		Answer	
13. Untied aid for WASH			Sanitation	Drinking-water
in 2008	13.1 How much of your organisations' aid	Grants	%	%
	for WASH is untied?	Loans	%	%
	13.2 Does your organisation use partner countries' procurement systems for WASH?	yes	Mention countries	Mention countries
		no	Mention countries	Mention countries

References and
comments
Please enter additional
comments or references
that you feel would be
useful to the analysis.

ndicator Description		Answer		
Q14. Towards		Drinking-water	Sanitation &hygiene	
alignment, harmonisation and accountability in the WASH sector	14.1 Please indicate 1 to 3 achievements for your organization or your WASH programs over the past 3 years towards increased alignments, harmonisation, and accountability.	Describe	Describe	
	14.2 Please indicate 1 to 3 obstacles for your organization or your WASH programs over the past 3 years towards increased alignments, harmonisation, and accountability.	Describe	Describe	

R	eferences and
C	omments
Pl	ease enter additional
	mments or
	ferences that you feel
w	ould be useful to the
ar	nalysis.

# Final comments and feedback on the questionnaire

Question	Answer
15.1 Do you feel this questionnaire can adequately describe the WASH aid flows from your organisation?	
15.2 How much time was needed to fill out the questionnaire? (Full Time Equivalent or hours)	
15.3 How many people were involved in filling out the questionnaire?	
15.4 What added value can this type of assessment bring to your organization?	
15.5 What suggestions do you have to improve this data collection exercise?	
15.6 What other suggestions specifically on this questionnaire or for GLAAS broadly?	
References and comments	
Please enter additional comments or references that you feel would be useful to the analysis.	