IMPROVING HOSPITAL PLANNING AND MANAGEMENT

The Regional Committee,

Recalling the Western Pacific regional action framework, *Universal Health Coverage: Moving Towards Better Health* (WPR/RC66.R2), which recommends taking a comprehensive, whole-of-system approach to make rapid progress towards universal health coverage;

Recognizing the key role of hospitals in health service delivery and the importance of improving hospital performance for countries to progress towards universal health coverage;

Acknowledging the contributions of both public and private sectors and the role of hospitals in providing both public health and clinical services;

Concerned about the challenges Member States face, at both the facility and health system levels, in improving hospital planning and management;

Recognizing also the diversity of hospitals in the different country contexts, and the need to develop country-specific facility-level and health system-level approaches to improve hospital performance;

Emphasizing the need for the health sector to strengthen capabilities to drive changes necessary to improve hospital performance in the context of a people-centred and efficient health system,
1. ENDORSES the *Regional Action Framework on Improving Hospital Planning and Management in the Western Pacific*;

2. URGES Member States:

   (1) to use the Action Framework as guidance to improve hospital performance, as part of efforts to increase equitable access to quality, affordable and people-centred health services;

   (2) to allocate sufficient financial, human and technological resources to promote efficiency, accountability and quality in hospital services;

   (3) to monitor hospital performance based on nationally agreed indicators, including through patient feedback mechanisms, with the objective of improving the quality and safety of patient care;

   (4) to support hospitals to develop partnerships with primary care and social service sectors;

3. REQUESTS the Regional Director:

   (1) to provide technical support to Member States in building capacity and taking action at the facility and health system levels to improve hospital planning and management;

   (2) to foster regional exchanges of knowledge, experiences and lessons;

   (3) to report periodically on progress in the implementation of the *Regional Action Framework on Improving Hospital Planning and Management in the Western Pacific*.

Seventh meeting, 11 October 2018