



WHO-CC
WORLD HEALTH ORGANIZATION
COLLABORATING CENTRES

ACCELERATING *FOR THE FUTURE* IMPLEMENTATION IN COUNTRIES

The Fourth Regional Forum of WHO Collaborating Centres in the Western Pacific

28–29 November 2022 • Siem Reap, Cambodia



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INFORMATION BOOKLET



Forum details

Fourth Regional Forum of WHO Collaborating Centres in the Western Pacific

The World Health Organization (WHO) Regional Office for the Western Pacific will convene the Fourth Regional Forum of WHO Collaborating Centres in the Western Pacific from 28 to 29 November 2022 in Siem Reap, Cambodia.

For the Future: Towards the Healthiest and Safest Region articulates a shared vision for WHO's work with Member States and partners, with the goal of making the Western Pacific the world's healthiest and safest region. The vision was adopted by the Regional Committee for the Western Pacific in October 2019. *For the Future* is also the Region's implementation plan for the global WHO Thirteenth General Programme of Work 2019–2023, which the World Health Assembly recently extended to 2025. Aligned with the global plan, the regional vision reflects the shared challenges arising from the unique demographic, economic, social and geographic characteristics of the Western Pacific. WHO in the Region conducted in 2021 a stocktaking of the implementation of *For the Future*, which concluded that the vision is still valid and has become more pressing because of the coronavirus disease (COVID-19) pandemic. To help accelerate its implementation, WHO in the Region must continue to broaden and strengthen partnerships.

In response to the evolving global health landscape and the critical role of partnerships within and beyond the health sector in delivering results, WHO in the Region took significant steps to intensify its partnership with WHO collaborating centres (WHO CCs), convening the First Regional Forum of WHO Collaborating Centres in the Western Pacific in 2014. Discussions at the first forum focused on enhancing partnerships with WHO CCs, the second in 2016 on promoting partnerships and building on gains from the first forum, and the third in 2018 on creating an impact at country level using the three Cs: communication, consultation and collaboration.

Effective and strategic partnerships must be established to maximize the contributions of WHO CCs and ensure alignment of their work with WHO priorities. Building on lessons identified and progress from the three forums, this Fourth Regional Forum will focus on the findings of the *For the Future* stocktaking review and the role of WHO CCs in accelerating the implementation of this vision in countries.

The Fourth Regional Forum will build on pre-Forum virtual activities held on 7 and 8 November 2022. These activities provided an opportunity to reflect on *For the Future* and the findings of the stocktaking exercise. Official site of the WHOCC Forum: http://www.wpro.who.int/whocc_forum

Objectives

The objectives of the Forum are:

1. to reflect on how WHO and WHO CCs have worked together – since the previous forum, the adoption of *For the Future* and throughout the COVID-19 response – to advance the regional vision;
2. to identify opportunities to maximize the contribution of WHO CCs to WHO's work in countries to respond to current and future health challenges; and
3. to explore mechanisms for more effective ways of working between WHO and WHO CCs in the Region for accelerated implementation of *For the Future*.

Venue

The Forum will take place at the Sokha Siem Reap Resort and Convention Center, located at Angkor Cultural and Tourism Complex Junction, Phum Trang, Sangkat Slorkram, Road 60 Krong, 17252, Siem Reap, Cambodia. Plenary sessions will be held in ballrooms 1 and 2. A map of the hotel is provided at the back of this booklet.

Registration and badges

Registration desks will be open at the Sokha Siem Reap Resort from 08:00 to midnight on 27 November. For participants arriving on 28 November, please register and receive your badge at the Sokha Siem Reap Resort from 08:00 to 08:30 in the pre-function lounge outside the ballrooms. For identification and security, participants should always wear identification badges during the Forum and social functions.

Risk-based approach

We are taking **a risk-based approach to the organization of the Forum**. All participants are required to be fully vaccinated and have medical insurance which covers COVID-19, including medevac. Masks must be worn at all times during the Forum, including at related events, on the field trip, and in vehicles.

Prevention of sexual exploitation, abuse and harassment

WHO is committed to enabling events in which everyone can participate in an inclusive, respectful and safe environment. WHO has a policy of zero tolerance for sexual misconduct, including sexual harassment. Harassment in any form, including because of gender, gender identity, race, religion or belief or nationality, and sexual harassment is prohibited at WHO events. Any participant who has concerns is strongly encouraged to report them to Dusan Novitovic, WHO administrative focal point for the meeting (tel. +63-998-971-4914).

Guidance on the seating plan

Seating for the opening plenary session will be allocated by country and institution. The seating plan will be available in the lobby, and a member of the WHO CC Forum Secretariat will usher you to your designated table. Other sessions will be open seating.

Transport

Airport transfers

The Siem Reap International Airport is approximately 6 km outside the Siem Reap city centre. WHO will assist all participants upon arrival at the Siem Reap International Airport and provide transport to the designated venue, Sokha Siem Reap Resort and Convention Center. Participants should look for the WHO signage at the arrivals area. If flight plans change after registering online, participants should provide updated itineraries to WHO for rescheduling airport transport by emailing wprowhoccforum@who.int.

WHO will also provide transportation from the Sokha Siem Reap Resort and Convention Center to the Siem Reap International Airport for departing flights. A WHO transport service will be available until Thursday, 1 December 2022.

At the hotel

The hotel rooms are within walking distance of the conference. Golf carts are available on request if required. Shuttle buses will be provided for the field visit, departing directly from the Sokha Siem Reap Resort to the field visit venues and taking participants back to the resort after the field visit.

Dress code

Participants are encouraged to wear professional attire during the Forum sessions. Participants will be given time to change their clothes before the field visit on the afternoon of 28 November, should they wish to. Some of the health facilities that will be visited are outside of Siem Reap. Comfortable shoes are recommended. Please wear clothing that covers your shoulders and is knee-length or longer, out of respect for local custom. For the evening reception on Monday, 28 November, dressy casual or national dress is welcome.

Programme of activities

Time	Day 1, Monday, 28 November 2022
08:00–08:30	Registration
08:30–09:45	Opening session <ul style="list-style-type: none"> • Introduction by Dr Corinne Capuano, Director of Programme Management, WHO Regional Office for the Western Pacific • Opening address by H.E Professor Mam Bunheng, Minister, Ministry of Health Cambodia • Welcome remarks by Dr Tedros Adhanom Ghebreyesus, WHO Director-General (recorded message) • Welcome remarks by Dr Zsuzsanna Jakab, WHO Deputy Director-General (recorded message) • Introductions of WHO collaborating centres (CCs) • Group photo
09:45–10:30	<i>Coffee break and poster viewing session</i>
10:30–11:30	<u>Session 1</u> : Reflections on WHO and WHO CC engagement since the last forum (based on the pre-forum Thematic Priority discussions)
11:30–12:30	<u>Session 2a</u> : Delivering on country needs in the Region (Part 1)
12:30–14:00	<i>Lunch Side event: 13:15–14:00 (WHO CC policies and processes)</i>
14:00–14:30	<u>Session 3</u> : Working effectively together (practical discussion on WHO and WHO CC ways of working, moving forward)
14:30–17:30	<u>Session 4</u> : Field visit to obtain insights into Cambodia's primary health-care system
18:00–20:00	Reception hosted by the WHO Secretariat

Time	Day 2, Tuesday, 29 November 2022
08:30–09:00	<u>Session 5</u> : Keynote address by Professor Sir Michael Marmot
09:00–11:00	<u>Session 2b</u> : Delivering on country needs in the Region (Part 2)
10:30–11:00	<i>Coffee break and poster viewing session</i>
11:30–12:30	<u>Session 6</u> : Moving forward together (breakout discussions by plenary table on the Outcome Statement and its implementation)
12:30–14:00	<i>Lunch Side event: 13:15–14:00 (Communication for Health)</i>
14:00–15:00	<u>Session 7</u> : Building an innovation ecosystem together (plenary on leveraging innovation in collaboration between WHO and WHO CCs)
15:00–15:30	<i>Coffee break and poster viewing session</i>
15:30–16:30	Closing session <ul style="list-style-type: none"> • Outcome Statement • Closing remarks by Dr Zsuzsanna Jakab, WHO Deputy Director-General (virtual) • Closing remarks by the WHO Secretariat

Meeting details

Opening session

The opening session serves to welcome participants to the Forum and to reflect on the objectives. Representatives from WHO, the Ministry of Health Cambodia and WHO CCs will actively participate in this session.

Venue: Ballrooms 1 and 2

Schedule: 08:30–09:45, Monday, 28 November

Proceedings:

- Introduction by Dr Corinne Capuano, Director of Programme Management, WHO Regional Office for the Western Pacific
- Opening address by H.E Professor Mam Bunheng, Minister, Ministry of Health Cambodia
- Welcome remarks by Dr Tedros Adhanom Ghebreyesus, WHO Director-General (recorded message)
- Remarks by Dr Zsuzsanna Jakab, WHO Deputy Director-General and Officer-in-Charge of the Western Pacific Regional Office (recorded message)
- Introductions of WHO CCs

Session 1: Reflections on WHO and WHO CC engagement since the last forum

This session will reflect on and recognize the contributions of WHO CCs over the past four years, including the successes, challenges, what has worked well and what has not, in terms of collaborating with WHO for impact in countries. The session aims to review what has made collaboration successful or not in terms of implementing *For the Future*. The session aims to leverage the essence of success stories and lessons identified to be taken forward in Session 2b.

Venue: Ballrooms 1 and 2

Schedule: 10:30–11:30, Monday, 28 November 2022

Proceedings:

- Introduction on the pre-forum Thematic Priority discussions and the key events and changes since the last forum
- Presentations by lead rapporteurs from each of the Thematic Priority discussions of the key findings from the discussions and the key elements of success that we need to build on in Session 2b
- Synthesis of findings across the Thematic Priority discussions to identify the common themes/issues, key findings and lessons identified from the last four years of collaboration

Session 2a: Delivering on country needs in the Region

WHO will share the regional and country priority areas for WHO collaboration with WHO CCs in the coming biennium and the need for new approaches, innovations and more efficient ways of working to deliver impact on the ground. The value of the new ways of working and operational shifts is shared as a means of maximizing impact to countries. WHO will share the regional arrangement strategy and new approach to developing regional action frameworks and plans focused on cross-cutting elements and support integration within health systems.

Venue: Ballrooms 1 and 2

Schedule: 11:30–12:30, Monday, 28 November 2022

Proceedings:

- High-level recap of *For the Future* and an overview of regional and country needs and priorities now, and in the coming years
- Overview of new approaches for working more effectively and efficiently for impact in countries (regional arrangement, new regional action plans and frameworks)

Session 2b: Delivering on country needs in the Region

WHO CCs and WHO responsible officers will work together in strategic groups to discuss how collaboration can support the implementation of *For the Future* and take action on the key findings of Session 1. WHO CCs will consider how their expertise and skills can be leveraged, and how the type of work they do can be broadened to strengthen collaborative efforts with WHO and address Member State priorities. The findings and insights from this session will be incorporated into the Outcome Statement and associated implementation plan to be further developed after the Outcome Statement is finalized.

Venue: Ballrooms 1 and 2, plus breakout rooms

- Group 1 – Malis
- Group 2 – Romchong
- Group 3 – Nakry
- Group 4 – Krovan
- Group 5 – Champei
- Group 6 – Yihub
- Group 7 – Romdol

Schedule: 9:00 to 11:00, Tuesday, 29 November 2022

Proceedings:

- Experience sharing by WHO CCs who are committed to working in new and effective ways
- Breakout session to discuss the following points:
 - the WHO CC workplans for collaborating with WHO
 - how the messages in session 2a and findings from session 1 are relevant to WHO CCs and what the findings mean to their work
 - what adjustments could be made as WHO CCs implement their workplans for more effectiveness and efficiency (and therefore impact in countries)
 - how WHO can better involve WHO CCs in the strategic planning stages
- Report back to plenary

Session 3: Working effectively together

This session will involve practical brainstorming on WHO and WHO CC ways of working. It builds from the global *Evaluation of WHO's work with Collaborating Centres* and aims to deliver on the evaluation recommendations.

Venue: Ballrooms 1 and 2

Schedule: 14:00–14:30, Monday, 28 November 2022

Proceedings:

- Discussion of the findings from the global Evaluation of WHO's work with Collaborating Centres and presentation of the contextualized recommendations
- Speed session group work to identify:
 - what works well about the WHO and WHO CC relationships
 - what could work better
 - how we can strengthen effective collaboration moving forward

Session 4: Field visit

Participants will visit local health centres to gather an insight into the context, realities and challenges faced by Cambodia's health system. Collaborating centres will be grouped in a way that enables discussion on specific aspects of the health system related to their areas of interest. Participants will be assigned to their group when they register their arrival at Sokha Siem Reap Resort and Convention Center.

Venue: Health centres across Siem Reap. Buses will depart from Sokha Siem Reap Resort and Convention Center and take participants to the field visit.

Schedule: 14:30–17:30, Monday, 28 November

Groups:

No.	Name of the health centre	Assigned NPOs/TOs	Phone number of the health centre
1	HC Korkchork	Kannitha Cheang	089 386 226
2	HC Chreav	Vanra Leng	012 378 029
3	HC Teok Vil	Vanna Mean	017 844 159
4	HC Bontey Srey	Daravuth Yel	017 419 922
5	HC Prasat Bakong	Mai Mo	012598 863
6	HC Don Keo	Serongkea Deng	092 246 061
7	HC Char Chouk	Sano Phal	012 652 711
8	HC Chong Kneas	Sam Ath Khim	070 237 276
9	HC Khnar Po	Samnang Chham	017 550 866
10	HC Sam Rong	Vannda Kab	012 803 933

HC = health centre, NPO = national professional officer, TO = technical officer

Proceedings

Preassigned groups of 10–20 participants will visit a local health-care facility, accompanied by WHO staff members.

- Departure from Sokha Siem Reap Resort
- Arrival at the health centre
- Briefing about the health centre and the services provided including general information, key achievements, challenges faced and how challenges are overcome
- Discussion
- Visit of the health centre
- Group photo
- Return to Sokha Siem Reap Resort

Session 5: Keynote address by Professor Sir Michael Marmot

Professor Sir Michael Marmot will deliver a keynote speech focusing on the social determinants of health in the Western Pacific Region and the important contributions WHO CCs can (and do) make in this area.

Professor Sir Michael Marmot is Professor of Epidemiology at University College London (UCL), Director of the UCL Institute of Health Equity, and Past President of the World Medical Association.

He is the author of *The Health Gap: the Challenge of an Unequal World* (Bloomsbury: 2015), and *Status Syndrome: How your Place on the Social Gradient Directly Affects your Health* (Bloomsbury: 2004). Professor Marmot holds the Harvard Lown Professorship for 2014–2017 and is the recipient of the Prince Mahidol Award for Public Health 2015. He has been awarded honorary doctorates from 18 universities. In 2021, Professor Marmot received BMJ's Outstanding Contribution to Health award. Professor Marmot has led research groups on health inequalities for over 40 years.

Venue: Ballroom 1 and 2

Schedule: 08:30 – 09:00, Tuesday, 29 November

Proceedings

- Opening remarks and introduction of Professor Sir Michael Marmot
- Remarks by Professor Sir Michael Marmot
- Q&A

Session 6: Moving forward together (Outcome Statement)

The session aims to ensure alignment on the Outcome Statement and gather outstanding feedback from WHO CCs. WHO CCs will see how their feedback and ideas have been incorporated into the Outcome Statement as a commitment for how we will move forward together. We will discuss the contribution of WHO CCs to the implementation plan of the Outcome Statement and how to build on the momentum/energy created by the Forum to ensure its implementation.

Venue: Ballrooms 1 and 2

Schedule: 11:30–12:30, Tuesday, 29 November

Proceedings

- Presentation of the Outcome Statement to WHO CCs as the commitment for how we will move forward together to accelerate implementation of *For the Future*
- Breakout session on the implementation and operationalization of the Outcome Statement (25 mins)
- Report back to plenary
- Real-time updates to the Outcome Statement

Session 7: Building an innovation ecosystem together

The session aims to leverage innovation in collaboration between WHO and WHO CCs. There are different lenses of innovation: innovation does not have to be all about technology and includes both low and high-cost innovation. Innovation as a tool that enables WHO and WHO CCs to have more impact through their collaboration. Discussion on how we can embed innovation in our collaboration, especially innovation reaching beyond health.

Venue: Ballrooms 1 and 2

Schedule: 14:00–15:00, Tuesday, 29 November

Proceedings

- Opening
- Innovation video by the WHO Regional Office for the Western Pacific
- Introduction: Innovation of WHO Regional Office for the Western Pacific
- Case studies of excellence in WHO CCs working on health innovation
- Panel discussion on cross collaboration
- Closing remarks

Closing session

The closing session will recap discussions and events that took place over the past two days. They will inspire action beyond the Forum as WHO in the Region and its WHO CCs work together to deliver on the Outcome Statement and accelerate implementation of *For the Future*.

Venue: Ballrooms 1 and 2

Schedule: 15:30–16:30, Tuesday, 29 November

Proceedings:

- Presentation of the Outcome Statement
- Closing remarks by Dr Zsuzsanna Jakab, WHO Deputy Director-General (virtual)
- Closing remarks by the WHO Secretariat

Lunchtime session 1 – WHO Collaborating Centre policies and processes

This session will provide updates on current WHO policy and procedures relating to engagement with non-state actors, in particular those related to WHO CCs. It will also highlight key elements that should be considered when preparing for a proposal for designation or redesignation of a WHO CC.

Venue: Ballrooms 1 and 2

Schedule: 13:15–14:00, Monday, 28 November

Proceedings:

- Virtual presentation by WHO colleagues in headquarters
- Q&A

Lunchtime session 2 – Communication for Health

The Communication for Health (C4H) side event aims to present an example of a good practice in the designation of a WHO CC (in driving *For the Future* forward and developing C4H as a technical area) based on a past successful collaboration in a niche technical area – Measurement, Evaluation and Learning. The session will showcase how WHO and WHO CCs are working together to advance C4H as a technical programme in the Region. Further, the session will highlight the importance of strategic partnerships to enable Member States in the Western Pacific to progress towards the *For the Future* vision.

Venue: Ballrooms 1 and 2

Schedule: 13:15–14:00, Tuesday, 29 November

Proceedings:

- Opening remarks and introduction to C4H
- Working together to advance For the Future and C4H
- Collaborating with all levels of WHO to support communication measurement, evaluation and learning
- Q&A

Poster session

The poster session will enable WHO CCs to highlight key activities undertaken since the Third Regional Forum in 2018, as they relate to the *For the Future* thematic priorities, and the use of operational shifts including innovative practices adopted by WHO CCs in delivering these activities.

Venue: Pre-function lounge

Schedule of posters: There are dedicated sessions for poster viewing. During each session, a different set of posters will be on display. The schedule of posters will be shared online and in the foyer.

- Poster session 1: 10:00–10:30, 28 November 2022
- Poster session 2: 11:00–11:30, 29 November 2022
- Poster session 3: 15:00–15:30, 29 November 2022

Map



