

WHO Regional Office for Europe Regional Meeting

Fit-for-purpose hospitals

Prioritizing quality and sustainability
to meet the demands of modern healthcare

Baku, Azerbaijan
5-7 June 2023

PROVISIONAL PROGRAMME



Day 1

5 June 2023

07.30–09.30 **Registration, coffee**

9.30–10.00 **OPENING CEREMONY**

Moderator: *Natasha Azzopardi Muscat*, Director, Division of Country Health Policies and Systems, WHO Regional Office for Europe

- ▶ Opening address: *Teymur Musayev*, Minister of Health of the Republic of Azerbaijan; *Vuqar Gurbanov*, Executive Director of the Administration of the Regional Medical Divisions (TABIB), Azerbaijan
- ▶ WHO strategic priorities and hospitals' role: *Hans Henri P. Kluge*, Regional Director of the WHO Regional Office for Europe
- ▶ Converting pandemic alert into transformative action in COVID-19 hospitals: *Hande Harmanci*, WHO Representative to Azerbaijan
- ▶ Testimony: patients' expectations from hospitals: *Yegana Sultanova*, Director of Azerbaijan Diabetes League, Member of Azerbaijan Patient Associations
- ▶ Testimony: daily challenges for hospital managers: *Emin Huseyn*, Director of Shamakhi Central District Hospital, Azerbaijan
- ▶ Meeting overview: *Mafaten Chaouali*, Technical Officer, Hospitals Quality and Patient Safety, WHO Regional Office for Europe

10.00–10.40 **Health break and group photo**

10.40–11.40 **PLENARY I**

Evolving landscape of European hospitals: challenges and opportunities

Moderator: *Tomas Zapata*, Head of Health Workforce and Service Delivery Unit, WHO Regional Office for Europe

Chair: *Mina Brajovic*, WHO Country Representative, Montenegro

- ▶ Setting the scene: hospital challenges: *Mafaten Chaouali*, Technical Officer, Hospitals, Quality and Patient Safety, WHO Regional Office for Europe
- ▶ High-level panel discussion on country perspectives:
 - a. Quality and patient safety: *Mina Gaga*, Alternate Minister of Health of Greece
 - b. Emergency management: *Ala Nemerenco*, Minister of Health of Moldova
 - c. *Alen Seranic*, Minister of Health and Social Welfare in the Government of the Republika Srpska, Bosnia and Herzegovina
 - d. Financing: *Dragoş Garofil*, Personal Counsellor of the Minister of Health, Romania
- ▶ Q&A and conclusion

11.40–12.00 **Break**

12.00–13.00 **PLENARY II**

Embracing the future: a transformative vision for hospitals

- ▶ Introducing the vision: *Mafaten Chaouali*, Technical Officer, Hospitals-Quality and Patient Safety, WHO Regional Office for Europe

High-level panel: diverse perspectives on hospital transformation

Moderator: *Natasha Azzopardi Muscat*, Director, Division of Country Health Policies and Systems, WHO Regional Office for Europe

- ▶ New roles of hospitals: *Pascal Garel*, Chief Executive, European Hospital and Health Care Federation, Brussels
- ▶ Hospital sector insight: *Ronald Lavater*, Chief Executive Officer, International Hospital Federation, United States of America
- ▶ Clinical angle: *Nadir Zeynalov*, Deputy Minister of the Ministry of Health of Azerbaijan
- ▶ Q&A and conclusion

13.00–14.30 **Lunch and networking**

14.30–16.00 **PARALLEL TECHNICAL SESSIONS (I)**
Bridging the gap

S1: Integrating hospitals, primary health care and communities for a unified vision

Moderator:

Antoni Dedeu, Senior Advisor PHC, WHO Almaty Office, Kazakhstan

Speakers:

Claudia Pagliari, Senior Lecturer in Primary Care, Edinburgh Global Health Academy, The University of Edinburgh, United Kingdom

Emin Huseyn, Director of Shamakhi Central District Hospital, Azerbaijan

S2: Financing and payment systems: catalysts for change

Moderator:

Ewout van Ginneken, Hub Coordinator, European Observatory on Health Systems and Policies, Berlin

Speakers:

Triin Habicht, Senior Health Economist, WHO Barcelona Office

Wilm Quentin, Professor, Technische Universität Berlin

S3: People-centred care models and home-based solutions

Moderator:

Satish Mishra, Technical Officer, WHO Regional Office for Europe

Speakers:

Ann Lise Guisset, Lead, Hospital Integration, WHO HQ

Christoph Ostgathe, Palliative Care Physician, University of Erlangen, Germany

Akaki Zoidze, Associate Professor, Ilia State University, Georgia

16.00–16.30 **Health break**

16.30–17.30 **PLENARY III**

Climate resilient, environmentally sustainable hospitals

Moderator: *Dorota Jarosinska*, Programme Manager, WHO European Centre for Environment and Health, Bonn

Chair: *Jonathan Erskine*, Executive Director, European Health Property Network

- ▶ *Oliver Schmoll*, Programme Manager, WHO European Centre for Environment and Health, Bonn
- ▶ *Camille Perreand*, Health and Social Protection Project Manager, Agence Française de Développement, Paris
- ▶ *Sanja Pajunović*, Civil Engineering and Energy Management, Republic of Srpska
- ▶ *Josep Rull*, Director of the Green Commitment, Mutua Terrassa Research and Innovation Foundation, Spain;

19:30 **Welcome cocktail**

20:30 **Concert at the Baku State Philharmonic Hall**

Day 2

6 June 2023

07.30–09.30 **Networking meetings, social activities**

9.30–10.30 **PLENARY IV**
Driving the hospital change agenda

Panel discussion: leveraging policy interventions and learning from country-led transformations

Moderator: *Josep Figueras*, Director, European Observatory on Health Systems and Policies, Belgium

- ▶ Healing the hospital sector post-COVID-19: *Ian Carter*, CEO of the RCSI Hospital Group, Ireland
- ▶ Enhancing hospital performance: *Alexandre Lourenco*, Ministry of Health, Portugal
- ▶ Country example: *Inga Cechanovičienė*, Head of the Specialized Health Care Division, Ministry of Health, Lithuania
- ▶ *Ewout van Ginneken*, OBS Hub Coordinator, Berlin
- ▶ Q&A and conclusion

10.30–11.30 **Health break and networking**

11.30–13.00 **PARALLEL TECHNICAL SESSIONS (II)**
The triple imperative: digital transformation, human resources and governance and management

S1: Digital transformation

Moderator:
Miljana Grbic, WHO Representative, Republic of Moldova

Speakers:
Keyrellous Adib, Technical Officer, Data Science and Digital Health, WHO Regional Office for Europe
Luis Lapao, Professor Digital and Smart Health Care Laboratory, Universidade Nova de Lisboa

S2: Innovative HRH approaches to face the urgency

Moderator:
Tomas Zapata, Head of Health Workforce and Service Delivery Unit, WHO Regional Office for Europe

Speakers:
Jonathan Drennan, Professor of Nursing, UCD School of Nursing, Midwifery and Health Systems, University College Dublin
Javier Arcos, Director Médico, Hospital Universitario Fundación Jiménez Díaz, Madrid
Lilian-Venetia Vildiridi, Director at the Alternate Minister's Office, Greece

S3: Governance and management

Moderator:
Magda Rosenmoller, senior lecturer in the Department of Operations, Information and Technology, IESE, Spain

Speakers:
Eric de Roodenbeke, International Expert on Hospitals, France
Alexandre Lorenzo, Adjunct Assistant Professor & Hospital Administrator, NOVA School of Public Health

13:00–14:00 **Lunch**

14:00–15:00 **PLENARY V**

Strategic hospital planning: aligning investments and policies for optimal impact

Moderator: *Stephen Wright*, Honorary Professor, University College London

► **Chair:** *Miljana Grbic*, WHO Representative, Republic of Moldova

Speakers:

- *Pierre Kempf*, Health and Social Protection Division, Agence Française de Développement, France
- *Thomas Kergall*, Senior Technical Advisor for Health and Social Care, Council of Europe Development Bank
- *Stefano Capolongo*, Director, Department of Architecture, Politecnico di Milano
- *Triin Habicht*, Senior Health Economist, WHO Barcelona Office

Panel reflections

15:00–16:00 **PLENARY VI**

Driving sustainable hospital quality improvement: cross-sectoral collaboration and innovative approaches

Moderator: *João Breda*, Head, WHO Quality of Care and Patient Safety Office, Athens

Speakers:

- *Margaret Kruk*, Professor of Health Systems, Harvard University, Cambridge (MA)
- *Oliver Grone*, CEO, International Network of Health Promoting Hospitals, Hamburg
- *Hanne Tønnesen*, Clinical Health Promotion Centre, Bispebjerg-Frederiksberg University Hospital, Denmark
- *Birgit Metzler*, Center Health Promotion and Health Care, Gesundheit Österreich GmbH
- *Visar Miftari*, Director, University Clinic for Neurology, North Macedonia

16:00–16:30 **Health break**

16:30–17:30 **PLENARY VII**

Accelerating hospital transformation in the broader picture

Moderator: *Natasha Azzopardi Muscat*, Director, Division of Country Health Policies and Systems, WHO Regional Office for Europe

- The macroeconomic perspectives and the fiscal space for health sector and hospital partnerships: *Sarvar Kurboniyon*, Deputy Minister of Finance of Tajikistan
- *Thomas Kergall*, Senior Technical Advisor for Health and Social Care, Council of Europe Development Bank
- The role of technology and innovation in accelerating the change: *Magda Rosenmoller*, Senior Lecturer, Department of Operations, Information and Technology, IESE, Spain

19:00–22:00 **Gala dinner**

Day 3

7 June 2023

07:30–09:15 Networking meetings, social activities

09:15–09:30 **Day 3 opening:** *Natasha Azzopardi Muscat*, Director, Division of Country Health Policies and Systems, WHO Regional Office for Europe

09:30–10:15 PLENARY VIII

Transformation of hospitals and the health system in Azerbaijan: reflections for action

Moderator: *Vladanka Andreeva*, United Nations Resident Coordinator, Azerbaijan

Panel discussion

Introductory remarks

Speakers:

- Policy: parliamentary representative
- Planning and monitoring: *Fazil Huseynbeyov*, Head of Department of Medical Services, Ministry of Health, Azerbaijan
- Financing and governance: *Rashad Chobanlı*, Head of Analytics and Statistics Division, State Agency for Mandatory Health Insurance (SAMHI)
- Service provision: *Sabina Guliyeva*, Head of Medical Insurance Department, Medical Territorial Units Management Union (TABIB)

Q&A

10:15–11:00 PLENARY IX

Opportunities from the COVID-19 pandemic for accelerating health system strengthening in Azerbaijan

Moderator: *Hande Harmancı*, WHO Representative to Azerbaijan

Panel discussion

Introductory remarks and WHO support: *Hande Harmancı*, WHO Representative to Azerbaijan

Speakers:

- EU support – *Peter Michalko*, Ambassador of the European Union to the Republic of Azerbaijan
- US Agency for International Development (USAID) support: *Emin Mamadli*, USAID Azerbaijan

11:00–11:30 Health break

11:30–13:00 PARALLEL TECHNICAL SESSIONS (III)

Deep dive into selected transformation areas in Azerbaijan: emergency care system, infection prevention and control and teaching and learning in health-care settings

Moderator: *Hande Harmancı*, WHO Representative to Azerbaijan

S1: Emergency care system

Moderators:

Lee Wallis, Lead, Emergency Care, WHO HQ
Hasan Odabaşoğlu, Emergency Care System Consultant, WHO Azerbaijan

S2: Infection prevention and control

Moderators:

Karen Shaw, Senior Consultant on IPC, WHO Regional Office for Europe
Javahir Suleymanova, National Professional Officer, WHO Azerbaijan

S3: Teaching and learning in health-care settings

Moderators:

Halil İbrahim Durak, Medical Officer, WHO Azerbaijan
Sevgi Turan, Health Profession Education Consultant, WHO Azerbaijan

13.00–14.00 **Lunch**

14.00–15.00 **PLENARY X**

Regional framework to support and guide hospital transformation towards primary health-care-oriented systems

Moderator: *Nigel Edwards*, Nuffield Trust, United Kingdom

Chair: *Alexandre Lourenco*, Adjunct Assistant Professor, NOVA National School of Public Health, Portugal

- ▶ Introduction and discussions summary: *Nigel Edwards*, Nuffield Trust, United Kingdom
- ▶ Hospital policy within national plans: *Ann Lise Guisset*, Lead Hospital Integration, WHO Regional Office for Europe
- ▶ The European Framework for Action to support countries to shape their hospital reform policy: *Mafaten Chaouali*, Technical Officer, Hospitals Quality and Patient Safety, WHO Regional Office for Europe
- ▶ Discussion with countries on reform
 - » *Róisín Barr*, Acute Service Reform Unit, Department of Health, Ireland
 - » *Heli Paluste*, Head of Health Care Policy Unit, Chief Medical Officer, Estonia
- ▶ Takeaways on framework benefits for hospital policy: *Nigel Edwards*, Nuffield Trust, United Kingdom

15.00–15.30 **Health break**

15.30–16.30 **PLENARY XI**

Identifying country needs and defining WHO's role in supporting solutions

Moderator: *Tomas Zapata*, Regional Adviser, Health Workforce and Service Delivery, WHO Regional Office for Europe

Chair: *Miljana Grbic*, WHO Representative, Republic of Moldova

Panel discussion: Country priorities for enhancing the hospital sector & WHO support

- ▶ *Erjona Kurti*, Adviser of the Minister, Albania
- ▶ *Reena Müller*, Adviser, Health Care Infrastructure Planning, Department of Health System Development, Estonia (TBC)
- ▶ *Dragoş Garofil*, Personal Counsellor of the Minister of Health, Romania
- ▶ *Umida Gazieva*, Head of Department of Organization of Health Care Delivery, Uzbekistan (TBC)

16.30–17.00 **Closing**

Hospitals as part of the Tallinn agenda: *Tomas Zapata*, Regional Adviser, Health Workforce and Service Delivery, WHO Regional Office for Europe

Formal closing



**World Health Organization
Regional Office for Europe**

UN City, Marmorvej 51

DK-2100, Copenhagen Ø, Denmark

Tel: +45 45 33 70 00

Fax: +45 45 33 70 01

Email: eurocontact@who.int

Website: www.who.int/europe

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