Kenya Quality Improvement Initiatives

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Introduction

- KMPDU is Trade Union representing 88% of Kenya’s medical doctors, pharmacists and dentists.
- Partner member of International Association of Medical Regulatory Authorities (IAMRA).
- KMPDU is the leading advocacy organization for strong and resilient healthcare system in Kenya.
- Monitor Quality Indicators and Improvements.
Kenya’s focus on QI initiatives

- **Kenya Constitution 2010**: Bills of Rights chapter addresses citizens’ expectations of the right to
  - the highest attainable standards of health
  - reproductive health
  - emergency treatment
- **Kenya Health Sector Strategic & Investment Plan 2014–18**: The social pillar for the Vision 2030 indicates: improving the overall livelihoods of Kenyans
  - through provision of efficient and high quality health care systems with the best standards
- Therefore: **Quality improvement is necessary to respond to many challenges in health care management and service delivery systems**
What is Kenya Quality Model for Health (KQMH)?

- framework for an **integrated approach** to improve quality of care
- holistically and systematically addresses a range of organizational quality issues with the main aim of delivering positive health impacts
KQMH aims at achieving:

Quality Improvement as a process...

- adherence to standards & guidelines based on Evidence-Based Medicine (EBM)
- improved structure-process-outcome by applying Quality management principles and tools
- satisfying patients/clients needs in a culturally appropriate way
Underlying principles for KQMH

1. Leadership
2. Customer orientation (external & internal)
3. Involvement of people and stakeholders
4. Systems approach to management
5. Process orientation
6. Continuous quality improvement
7. Evidence Based Decision Making
KQMNH describes

For self assessment, peer assessments and External Quality Assessors
- Quality standards
- KQMNH Checklists (M/E Tool)

For Health Workers
- 5S–CQI–TQM approach tools
- Clinical Audit tools
- Supervision tools
Where are we?

- Laid foundation of QI in Counties, Health Facilities
- KQMH in pre-service training curriculum
- Accreditation framework developed
OPERATIONALIZATION TOOLS FOR KENYA QUALITY MODEL FOR HEALTH (KQMH)
Conclusion

Support to the health workforce is to support the Healthcare System.
Thank You!

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