Technical support for WHO activities on Patient Safety and Risk Management

Dear Colleagues,

You are invited to submit a proposal for consultancy to provide technical support for WHO activities on patient safety and risk management, with a focus on WHO Global Patient Safety Challenge: Medication Without Harm; patient safety within the context of universal health coverage; clinical risk and vulnerable population programme for medication safety; managing and strengthening WHO Global Patient Safety Network and its subgroups, and strengthening bilateral and multilateral collaboration; managing development, translation and dissemination of WHO patient safety tools and materials, literature reviews and online networks; and contributing to cross-cutting technical areas of work including patient safety assessments, education and training and patient engagement.

To accomplish the activities, the following expertise is required: Knowledge of global health issues and developments, including universal health coverage and SDG agenda as well as the role of patient safety in health system strengthening agenda. Good knowledge of and experience in engaging a diverse group of stakeholders, including professional networks. A good communicator and an effective team player. Skills and experience in developing advocacy materials. Proven ability in convening or facilitating events at national and global levels. Ability to work within and contribute to a team.

This Request for Proposals (RFP) is open to individuals engaged in the field of health sciences, health management, patient safety, public health or health systems and service.

Please follow the instructions set forth in the Annex below in the submission of your proposal to WHO. The Annex forms an integral part of this RFP. The proposal should be prepared and submitted in the English language and should include the following information:

- Proposed approach/methodology (1page) according to the TORs
- Proposed time line (1 page maximum)
- Questionnaire for Bidders
- E-recruitment profile filled (see below)

Proposals should be submitted to WHO in writing no later than 2 May 2019, 18h00 CEST, by email at the following address: dhingran@who.int. Simultaneously with submitting a proposal, please enter or update (as appropriate) your curriculum vitae in the E-recruitment system in the Careers at WHO: http://www.who.int/careers/en/
Annex: Additional provisions applicable to the RFP

WHO may extend the closing date for the submission of proposals by notifying all bidders thereof in writing.
Any proposal received by WHO after the closing date for submission of proposals may be rejected. No proposal may be modified after its submission, unless WHO has issued an amendment to the RFP allowing such modifications.

WHO may request any bidder in writing to provide clarification of any part of its proposal. Bidders shall not be entitled to change the price or substance of the proposal during this exchange.
In its review of proposals received, WHO will give due consideration to the principles of economy and efficiency, and the responsiveness of the proposals to the needs of the project concerned. As such, WHO does not bind itself in any way to select the bidder offering the lowest price.

In addition, WHO reserves the right:
   a) To award separate contracts for parts of the work or services to one or more bidders of its choice;
   b) To cancel the solicitation process and reject all proposals at any time prior to award of contract, without thereby incurring any liability to the affected bidder or bidders and without any obligation to provide reasons for WHO’s action;
   c) To award a contract on the basis of WHO’s particular objectives to one or more bidder(s) whose proposal(s) is/are considered to be the most responsive to the needs of the Organization and the activity concerned;
   d) Not to select any bidder and not to award any contract.

WHO shall not in any way be obliged to reveal, or discuss with any bidder, how a proposal was assessed, or to provide any other information relating to the evaluation/selection process or to state the reasons for elimination to any bidder.

NOTE: WHO is acting in good faith by issuing this RFP. However, this document does not oblige WHO to contract for the performance of any work or the provision of any services.

WHO also reserves the right to enter into negotiations with one or more bidders of its choice, including but not limited to negotiation of the terms of the proposal(s), the price quoted in such proposal(s) and/or the deletion of certain parts of the work or services called for under this RFP.

Bidder(s) who is/are selected by WHO to provide the services will be required to sign WHO’s consultant contract. Within 30 days of receipt of the contract, the successful bidder shall sign and date the contract, and return it to WHO according to the instructions provided at that time. If the selected bidder does not accept the contract terms without changes, WHO has the right not to proceed and instead contract with another bidder of its choice.