The digital transformation of society is a global process that involves all countries and all sectors. In order to make meaningful use of opportunities offered by technology, all persons with disabilities and older adults that wish so should be supported in the choice of appropriate technologies and empowered to self-manage their ICT-AT use. The ENTELIS Digital Inclusion Roadmap presents a framework for inter-sectorial collaboration to reach these aims.

**Digital Inclusion Roadmap**

Full digital inclusion can only be reached when different relevant sectors collaborate and move in the same direction. The ENTELIS Digital Inclusion Roadmap defines high level goals for different sectors and suggests as a strategy to consolidate higher levels of inclusive functioning as permanent outcomes the following cyclical process:

1. **Assessment**
2. **Consolidation**
3. **Development & innovation**
4. **Assessment**

What is the impact for AT users and other stakeholders?

**Goals for digital inclusion:**

- **Policy:** Digital inclusion is mainstreamed in all policy frameworks & programmes.
- **Education:** Schools and Vocational Training Institutes are fully prepared to support all learners in their ICT needs.
- **Social sector:** The sector is aligned with digital society and supports citizens with AT needs.
- **Technology:** Products and ICT based services are designed or made accessible for all.

**Implications for Products, Provision, Personnel and Policy**

Applying the cyclical process to the ENTELIS goals the following implications are identified:

- **Products:**
  - The need to support the market uptake of innovative inclusive digital solutions for activity and participation of all.
  - The promotion of universal design, of interoperability standards, of accessible mainstream and of user centred design of innovative solutions.
  - The assessment of barriers and the reporting of inaccessibility.

- **Provision:**
  - The assessment with clients of ICT opportunities in all life areas.
  - Goal setting. The assessment of the whole environment and the identification of areas of improvement. Ongoing monitoring of results in terms of quality of life, cost-benefits and service efficiency.
  - The ongoing monitoring and assessment of outcomes.

- **Personnel:**
  - The development and delivery of training for staff, management and end users.
  - The development of a truly person centred approach enhancing skills, participation and independence.
  - The implementation and management of change including communication and attitude change.

- **Policy:**
  - The ongoing alignment of policies with changing global social, technological and educational scenarios.
  - The development of policies, sector level strategies, implementation plans, monitoring tools.
  - The assessment of gaps and barriers in legal and policy frameworks. Good practices.

**Implications for other aspects of the Global Research Agenda**

By assessing the state of the art in a specific area of intervention it will be possible to:

- Identify the opportunities and the barriers;
- Identify the drivers for positive change;
- Define intermediate and feasible goals;
- Define and action plan to reach these goals;
- Start innovation;
- Develop new strategies, methodologies and tools;
- Obtain results to be consolidated and strengthened;
- Monitoring for assessing whether the consolidated results actually bring the high level goals closer.

**Strategies to share and build global capacity based on this work**

The ENTELIS network was established in October 2016. The Roadmap has been published in the ENTELIS White Paper that was produced in the framework of the ENTELIS project funded by the European Commission under the Lifelong learning programme. It is retrievable from www.entelis.net

The Roadmap is considered the basis of the network’s commitment to bridge the digital divide. The ENTELIS Network is open to suggestions for collaborations and new proposals for commitments.

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