Experience and lessons learnt

JORDAN
Progress in implementing RGA in Jordan

- Situation assessment of rehabilitation, 2018
- Strategic planning with monitoring framework, 2019
  - MoH, WHO and HI
National Rehabilitation Scene

• Mandates: Ministry of health vis-à-vis others (National Council of the Affairs of Persons with Disabilities, Ministry of Social Development, Royal Medical Services, etc.)

• Active Development Partners (A collaborative initiative with HI)

• National Rehabilitation Platform representing main rehab stakeholders endorsed by MoH

• Coordination between rehab sector (Disability Taskforce) for emergencies: UNHCR and HI
National Rehabilitation Scene: MOH

• No dedicated programme/department. Rehabilitation services are under the MOH Directorate of Mental Health and Disability

• Some alignment of recent rehabilitation developments/work under Universal Health Coverage (UHC), but integration remains limited

• Inadequate harmonization between rehabilitation programmes within the ministries of health, education and social development

• Significant gaps in the availability of rehabilitation for population groups who need it and very limited at community level
Key Opportunities provided by the RGA

- High-level commitment expressed
- Existing leadership groups, platforms and coordination mechanisms
- Good relations among partners (MoH and Development Partners) and strong presence of NGOs, strengthened during the process
- University programmes in rehabilitation professions with availability of a good pool of professional cadres (but retention is an issue)
- Ongoing planning efforts in different areas can be better utilized, particularly UHC, other health programmes & national disability strategy
Key Challenges experienced during use of RGA

• **Bureaucracy**: Lengthy procedures to obtain required approvals cause delayed implementation

• **Limited capacity**: MoH Mental Health Directorate - transition from a small unit to a larger directorate did not result in significant change in capacity.

• **Sustainability**: Structural, budgetary and workforce issues
Key Lessons Learnt during process in Jordan

- Advocacy, lobbying and preparing the scene is essential
- Building partnerships and engaging key stakeholders is crucial
- Resolving “territorial” and mandate-related issues
- Disability vis-à-vis overall population rehabilitation needs
- Need to link work on rehabilitation and assistive technology
- The need to address structural challenges when there is no designated programmatic structure for rehabilitation in MOH
THANK YOU