References


39. Das J, Holla A, Das V, Mohanan M, Tabak D, Chan B. In urban and rural India, a standardized patient study showed low levels of provider training and huge quality gaps. Health Affairs. 2012;31(12):2774–84.


47. Levinson DR. Adverse events in skilled nursing facilities: national incidence among Medicare beneficiaries. Department of Health and Human Services, United States of America; 2014.


References


References


118. Safer Patients Initiative phase one: mixed method evaluation of a large-scale organisational intervention to improve patient safety in four UK Hospitals. London: Health Foundation; 2011.

