QUALITY CONTROL DATA

First results of the pilot testing

Pieter Desloovere
TBTEAM Secretariat, WHO
Aim and methodology

AIM: Measurement of TBTEAM web data
NOT the work of the expert

PROCESS:
– Quarterly assessment on mission data entry through questionnaire
– Measurement of composite indicator, based upon completeness, accuracy and timeliness

TIMELINE:
– Assessment takes place ten days following each quarter

• Quarter 1 to be assessed by 10 April
• Quarter 2 to be assessed by 10 July
• Quarter 3 to be assessed by 10 October
• Quarter 4 to be assessed by 10 January
Chain of assessment

Data national TBTEAM → Regional TBTEAM

Data non-national TBTEAM → TBTEAM Secretariat

GLOBAL ASSESSMENT
Methodology: the details

• Selection at random of 4 countries per region:
  – 2 National TBTEAM countries
  – 2 non-National TBTEAM countries

• Every quarter, selection of max 3 missions per assessed country

• Contacting NTP manager (reference source)

• Consulting mission report(s) of the assessed mission(s)

• Completing the questionnaire

• Grouped in 3 groups: completeness, accuracy, and timeliness with almost equal weight for each of these 3 groups
### Preliminary results

<table>
<thead>
<tr>
<th>Region</th>
<th>Global</th>
<th>AMRO</th>
<th>AFRO</th>
<th>EMRO</th>
<th>EURO</th>
<th>SEARO</th>
<th>WPRO</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>60%</td>
<td>0 %</td>
<td>68%</td>
<td>73%</td>
<td>NA %</td>
<td>74%</td>
<td>69%</td>
</tr>
</tbody>
</table>

#### Breakdown:
- **AMRO**: 0 %
- **AFRO**: 68%
  - IST CA: NA %
  - IST WA: 66.5%
  - IST SA: 69%
- **EMRO**: 73%
- **EURO**: NA %
- **SEARO**: 74%
- **WPRO**: 69%

---

**GLOBAL: 60%**
Analysis

• Challenges:

1. Workload varies from country to country
   • Ghana: 15 minutes
   • Philippines: 1.5 week
   • Latvia: 3 weeks

2. How to interpret the 60% global result?
   • Low performance cause experts are not really assessed – low use of surveys
   • Late data entry
   • Target > 90%

   Email alert system
Analysis

• Advantages:

1. Essential to measure performance of the use of the web site to ensure use and future existence

2. Essential to improve the web site

3. Reliable coordination avoids partner competition / duplication

4. Attraction of funding from donors – linkage with CCM