New TBTEAM web site, Experts Roster and Post-Mission Quality Assessment
New Web Site
What does the new web site offer?

- Urgent country TA requests prominent
- Mission overview feature (showing overlaps)
- Regional and country TA plan generator
- Partner profiles – feed into interactive partner map
- Post-mission quality assessment tool
- Two-stream Experts Roster (experienced and developing professionals)
- Easy-to-use search engine
Experts Roster
Roster Applications

- Call for applications sent 11 Sept 2009
- 18 applications received
- 3 developing professionals

Are these the skills needed?
- MDR, Drug Management and M&E most in demand
- Make sure Roster can meet TA needs
Selection Process

- Experts apply for a technical area or general TB
- Technical focal points and regional TBTEAM screen experts
- Roster is reviewed each year
  - Call re-circulated
  - Experts in Roster evaluated against assessment feedback
Post-Mission Quality Assessment
Post-Mission Assessment Results

• Round 9:
  ▫ 32 assessments sent, 12 received for 20 consultants
  ▫ Average score: 4.5/5

• Drug Management Workshops (2)
  ▫ 12/26 and 6/26 respectively
  ▫ High scores (4.7)
  ▫ Little qualitative feedback

<table>
<thead>
<tr>
<th>Region</th>
<th>Evaluation sent to country</th>
<th>Evaluation received from country</th>
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</table>
• Why low returns?
  ▫ Formal evaluation of TA not a norm
  ▫ Evaluator does not understand the benefit/value or does not know how to do the evaluation.

• Why such high scores?
  ▫ Weak questionnaire
  ▫ Evaluator afraid to be honest
How can we move this forward?

- Validate evaluations through follow-up
- Change the approach to evaluation
- Lessen bias in evaluation. How?
- Communicate the need (value and benefits) for evaluation. How?
Planning Sessions
Group Session Introduction

- **AFR/AMR: Salle 15**
  - Facilitator: Daniel Kibuga
- **EUR/EMR: Salle 16**
  - Facilitator: Akihiro Seita, Martin van den Boom
- **SEAR/WPR: Salle 17**
  - Facilitator: Keri Lijinsky

- **What to do in your groups**
  - Look at Regional and a couple country plans (Q3 and Q4)
  - Is the plan complete? Why?
  - Is the plan accurate?
  - Are reports uploaded?