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SE20

Title

HealthWISE - Work Improvement in Health Services

Organiser

International Labour Organization (ILO) & World Health Organization (WHO)

Objective

This side event introduces a new workplace tool and training approach that enables health workers to take action in improving the work environment. The side event links to the Forum sub-theme aspect of empowering health workers. It includes a participatory training session on how to improve work environments and safety, health and wellbeing. HealthWISE is a participatory and action oriented quality improvement tool for health facilities. The name stands for Work Improvement in Health Services. The goal of HealthWISE is to provide healthcare facilities with a practical, participatory, simple, cost-effective approach based on local resources to improve work conditions, occupational health and safety for health workers, performance, and quality of health services. The draft HealthWISE tool was developed by ILO in collaboration with WHO in 2010 and field tested in Tanzania, Senegal and Thailand in 2011.

Outcome

Participants have learnt about HealthWISE, a new participatory workplace tool for improving working environments; Participants have experienced exemplary exercises, including workplace assessment and organizing for action; Participants are aware on importance to improve occupational safety and health for health workers; Participants will be able to take action in their health facilities for improving work environments as part of health systems strengthening activities.